



NetPoint + GPM CONFERENCE

DENVER, CO | APRIL 4 & 5, 2019

Wave Transfer Planning

Strategies to Transfer Manufacturing Operations to a Newly Built International Pharmaceutical Facility

Presented by:
Medical Technology / PMA Team

The Pharma Team



Jennifer Cipollini

Senior Manager, Project Management

Jennifer has long-standing experience leading project managers in the transfer of new pharmaceutical products from R&D into GMP manufacturing locations. Last year, she embarked on a new role driving global transfer of pharmaceutical products to a new manufacturing site overseas.



Tim Stoll

Senior Director, Manufacturing Strategic Projects

Tim is an accomplished real estate and construction management professional with over 5M SF and \$2B of development and construction work successfully completed. An expert communicator with strong leadership skills, able to distill complex technical issues into clear strategies and lead successful execution of real estate strategies.

PMA's Team



Angel Arvelo PMP, LEED AP
Senior Director

Angel has extensive experience delivering large complex projects for clients in multiple industries. His experience includes work with oil and gas, pharmaceutical/GMP, life science, alternative energy, power generation & utilities, civil infrastructure, as well as commercial development projects.



Blake Cuneo
Senior Consultant

Blake's experience has been focused in the pharmaceutical, residential, and civil infrastructure industries. As a result of his experience, Blake has developed a specialization in scheduling and consulting, project and construction management, and overall project controls.

Presentation Agenda



A Little Background

Project Details
Life Cycle → Product Wave Planning



Wave Plan Optimization

Identify bottlenecks and evaluate strategies



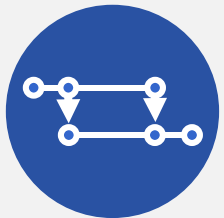
Planning Approach

Methodology



Business Case and Decision Making

Drive Smart Decisions Based on Data

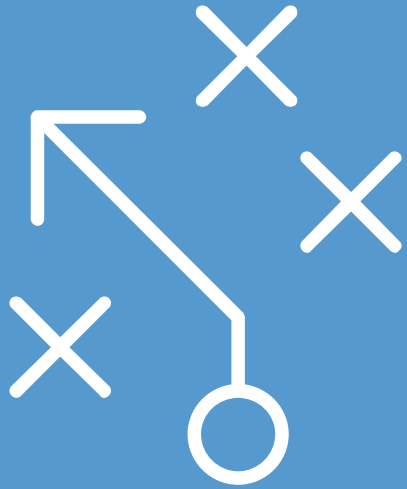


Leveraging NetPoint

Interactive Planning and real-time



Conclusions



A little Background

Project Details

Business objective:

To increase global manufacturing capacity

Program Scope:

Includes the transfer of operations and systems to new facility

Manufacturing process

Technical knowledge

Support systems

Personnel Training

- ✓ Program in a highly regulated pharmaceutical industry
- ✓ Renovation of existing manufacturing plant and expansion to a new green site

Project Details

Collaboration between different business units, operational sites, functional departments and supporting functions within the company



Planning Objectives

Need to develop strategies to support business needs in new market

Detailed plan to balance limited resources and prioritize needs

Risk Management is key to the success of the project

Balance project objectives with operations and marketing objectives

Make Smart Business Decisions based on hard data

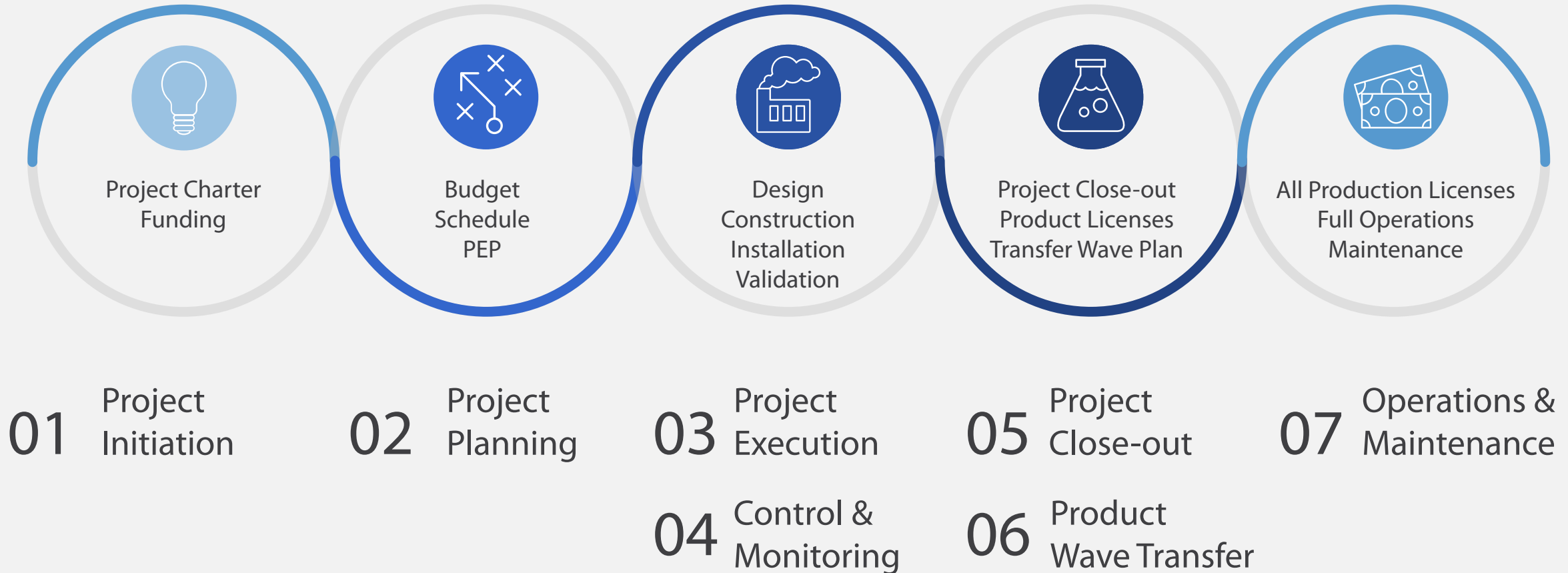
Establish key operation milestones

Some Interesting Metrics

- Existing manufacturing site offers a portfolio of **100+ products**
- **60%-70% of the staff** assigned to the project are currently supporting the different phases of the wave transfer work
- Estimate is that the Master Schedule will ultimately include **45% - 50% of activities** related to the transfer scope
 - *Permitting / Construction: 20% - 30%*
 - *Engineering: 8% - 10%*
 - *Procurement: 3% - 5%*
 - *Others: 10% - 15%*

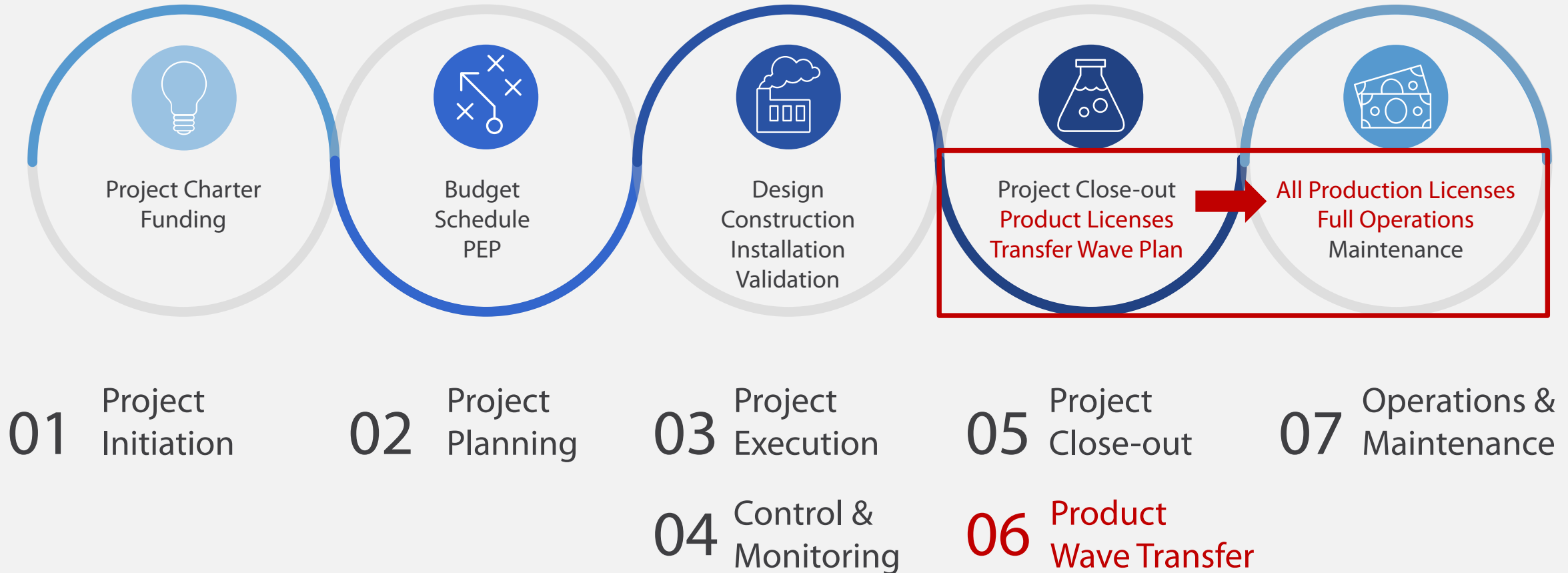
Life Cycle Phases

From Approval to Full Operations (all products)



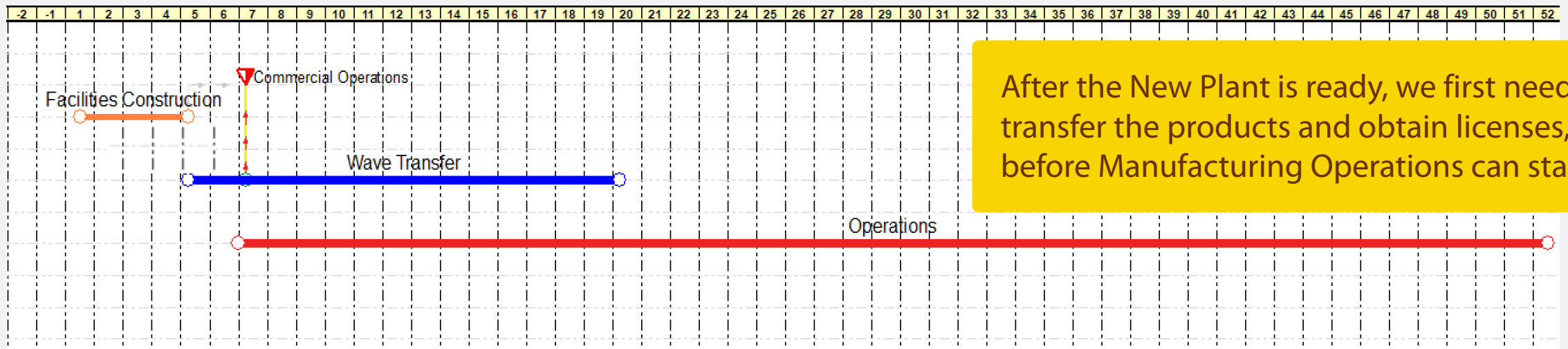
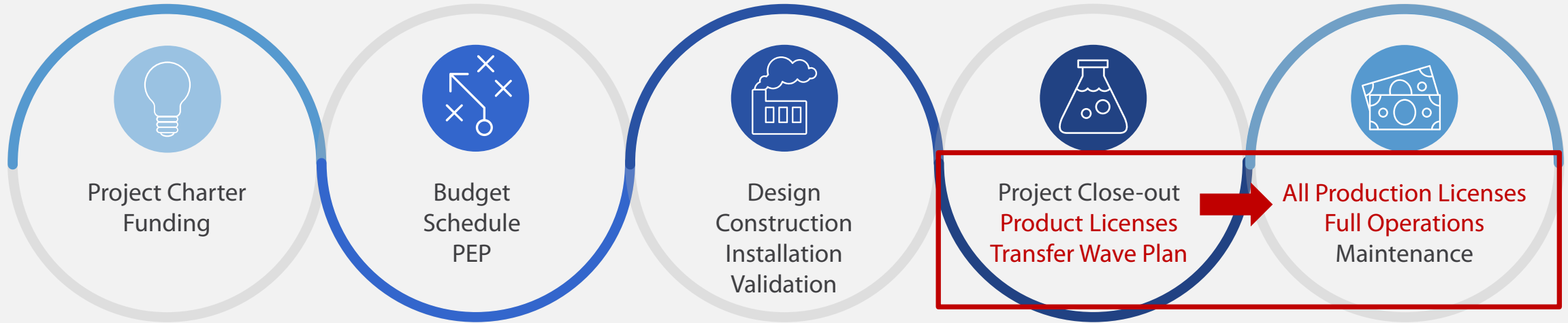
Life Cycle Phases

From Approval to Full Operations (all products)



Life Cycle Phases

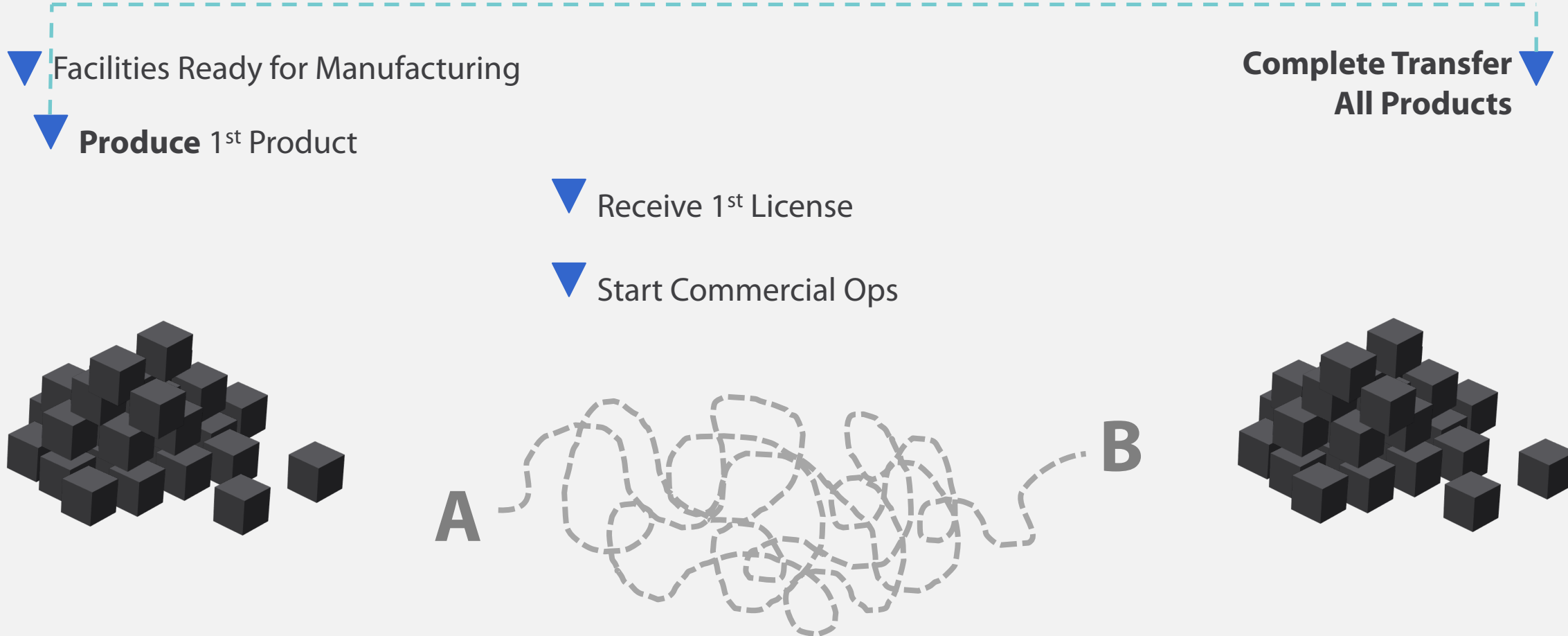
From Approval to Full Operations (all products)



Case Study – Product Wave Transfer Planning

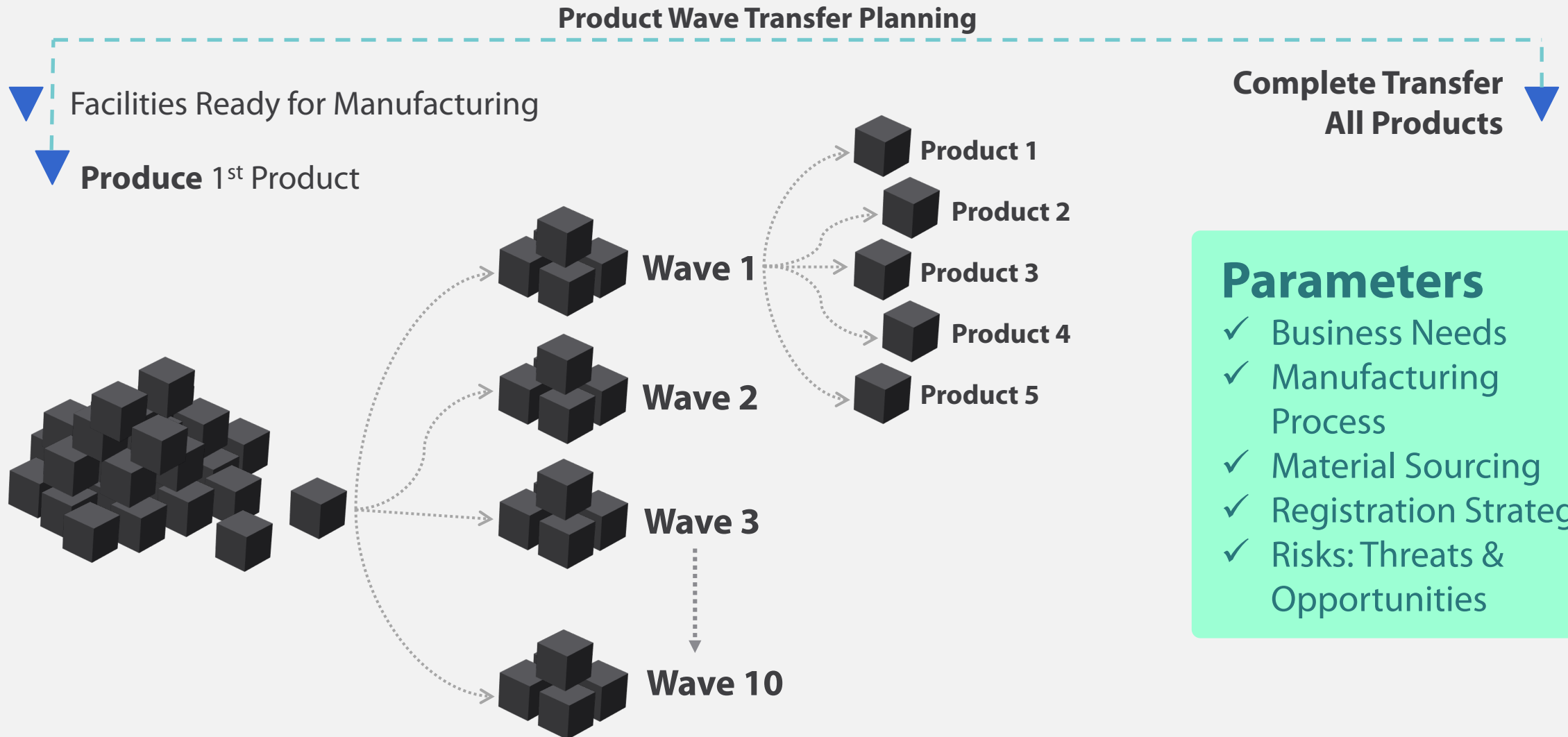
Develop Transfer Plan → Balance Priorities / Strategy

Product Wave Transfer Planning



Case Study – Product Wave Planning

Group Products in Waves Based on Transfer Plan

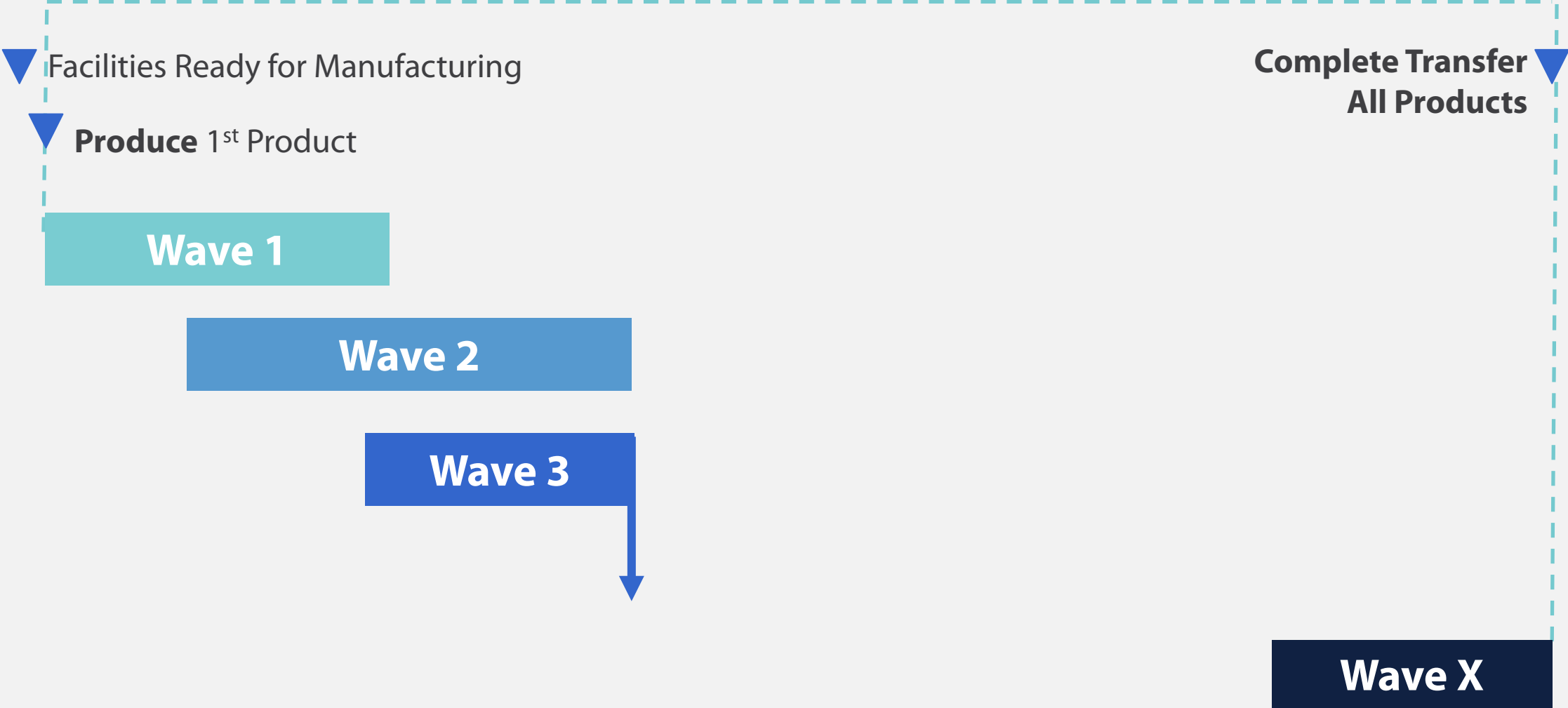


- ## Parameters
- ✓ Business Needs
 - ✓ Manufacturing Process
 - ✓ Material Sourcing
 - ✓ Registration Strategy
 - ✓ Risks: Threats & Opportunities

Case Study – Product Wave Planning

Develop Detailed Schedules for All Waves

Product Wave Transfer Planning

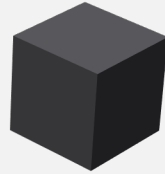




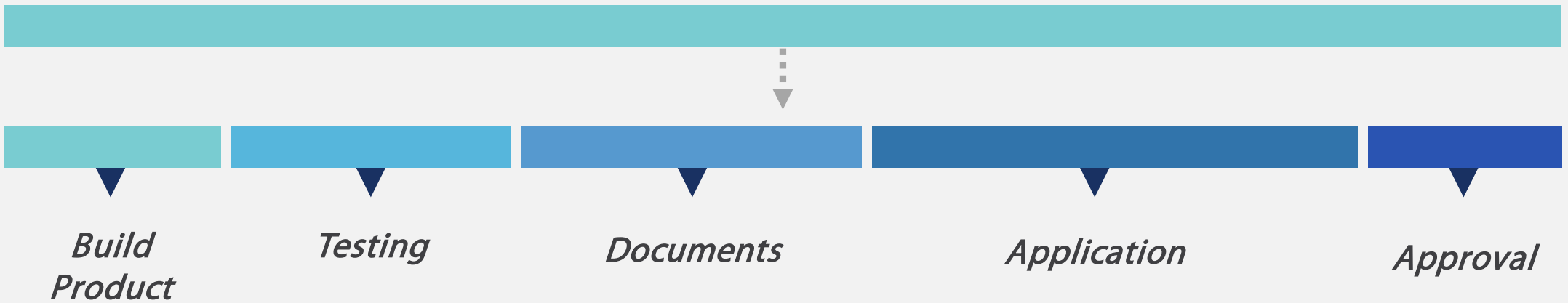
Planning Approach

Planning Approach

Timeline of a Product

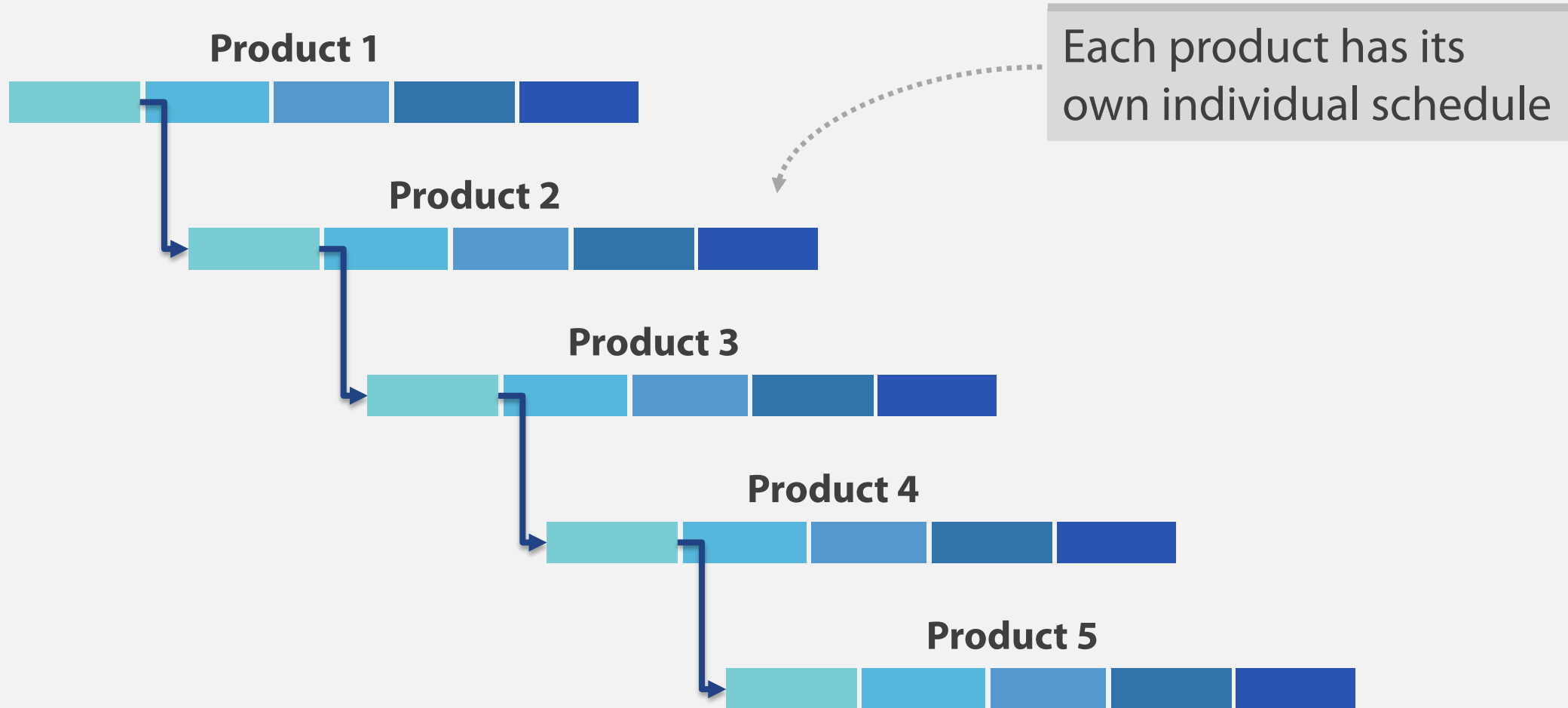


Product 1



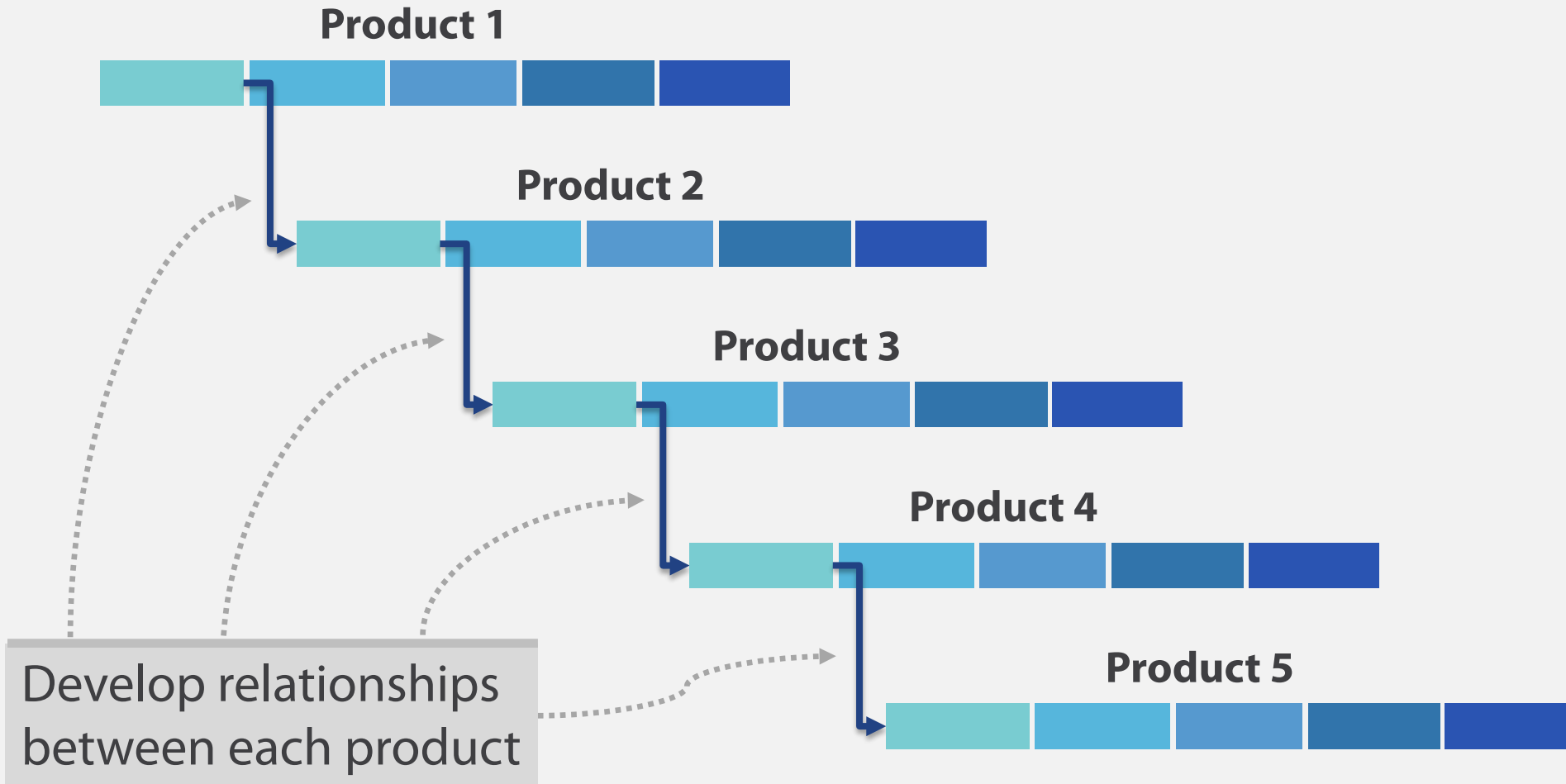
Planning Approach

Timeline of a Product



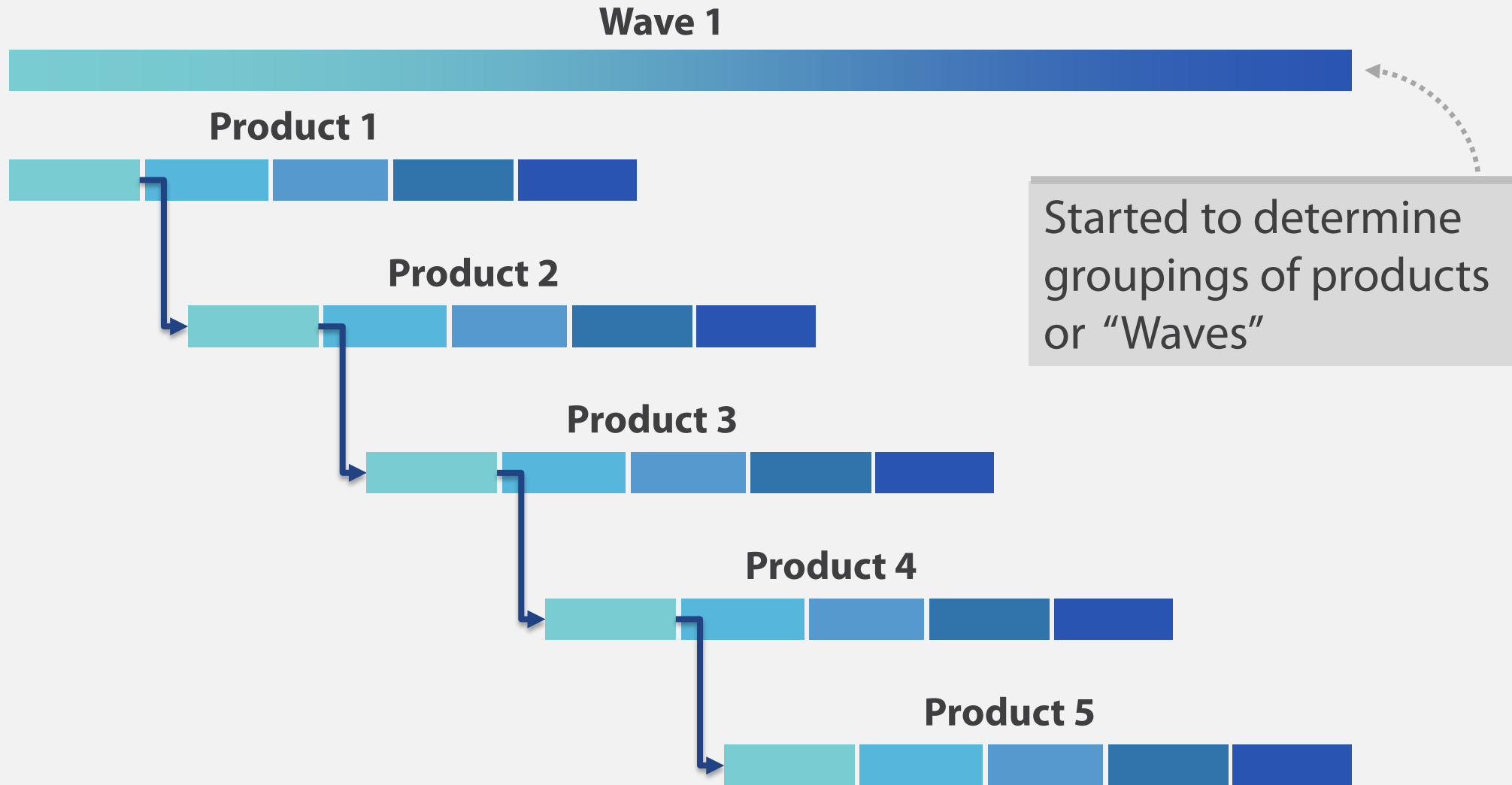
Planning Approach

Timeline of a Product



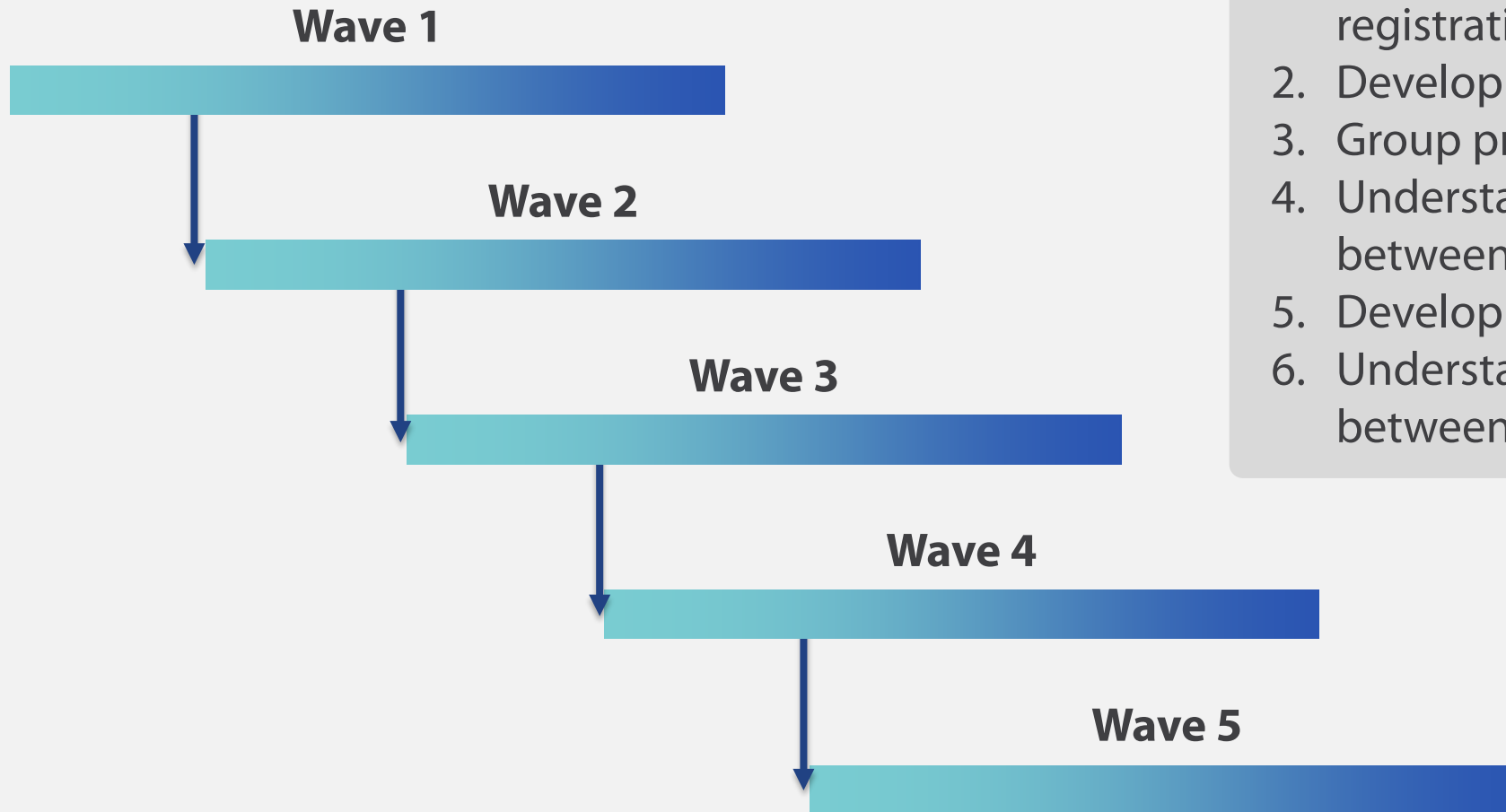
Planning Approach

Timeline of a Product



Planning Approach

Timeline of a Product



Wave Planning Steps:

1. Identify Key Phases for product registration
2. Develop timeline for products
3. Group products in waves
4. Understand driving factors between products
5. Develop each wave timeline
6. Understand relationships between waves



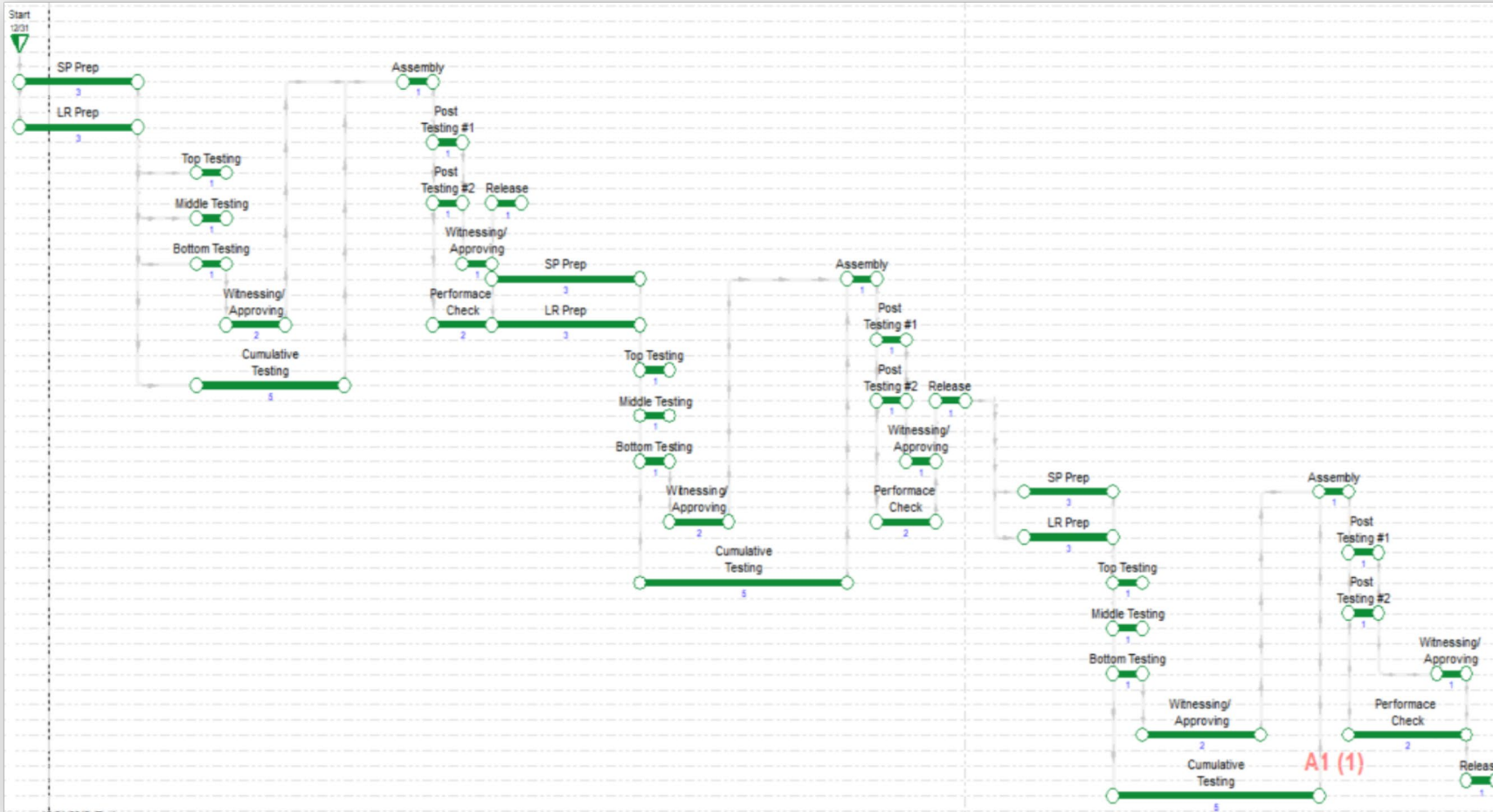
Leveraging NetPoint

Leveraging NetPoint

Phased Schedule Development

Leveraging NetPoint

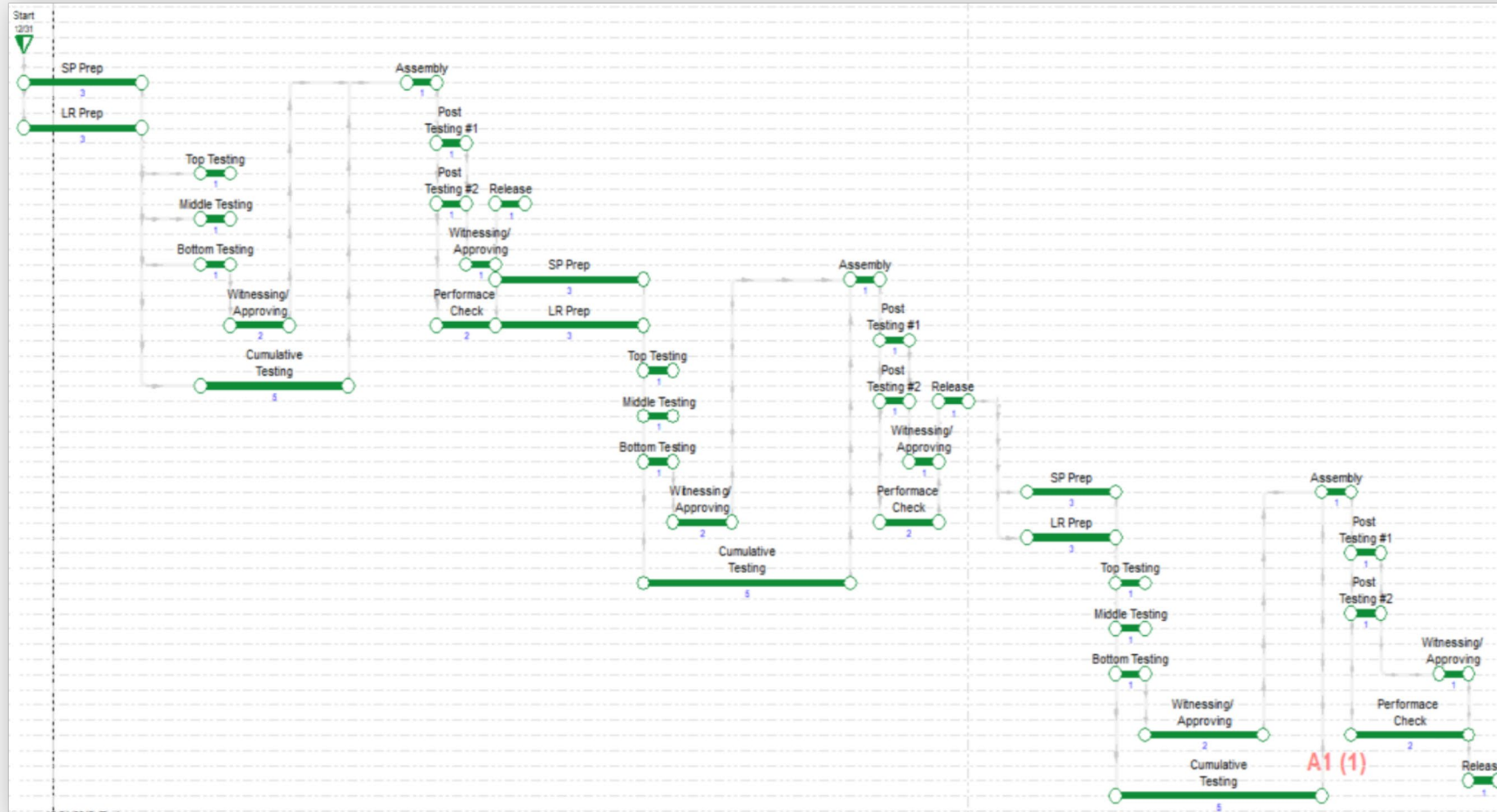
Phased Schedule Development



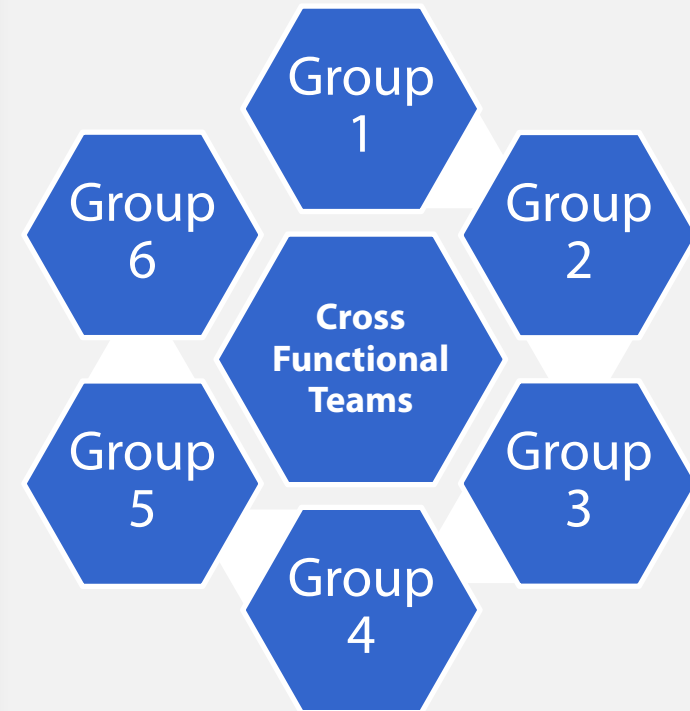
- ✓ Engage cross functional SME's in detail planning
- ✓ Develop detailed (daily) schedule for current phase
- ✓ Identify relationships (hard/soft logic)
- ✓ Load resources to each activity for equipment and labor

Leveraging NetPoint

Phased Schedule Development

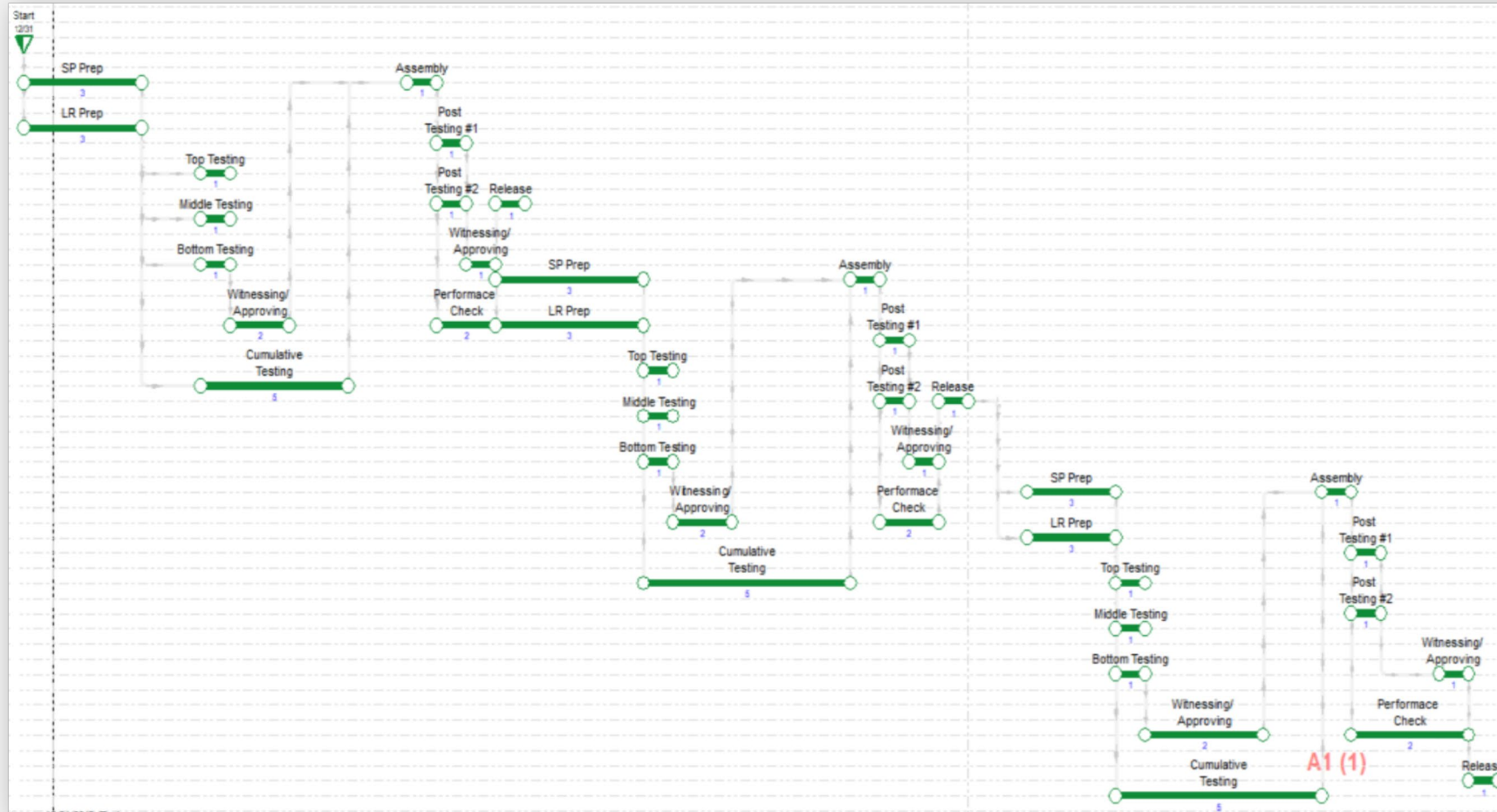


Cross Functional Team Collaboration

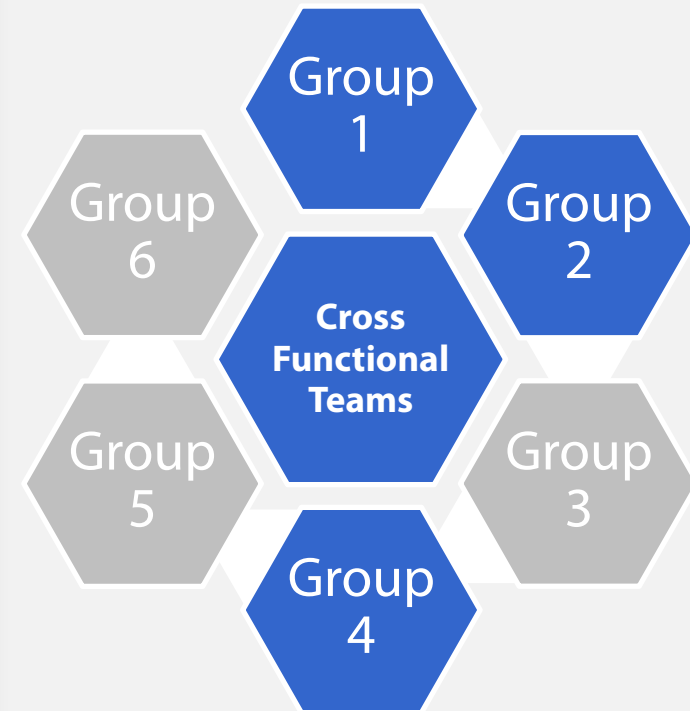


Leveraging NetPoint

Phased Schedule Development



Cross Functional Team Collaboration

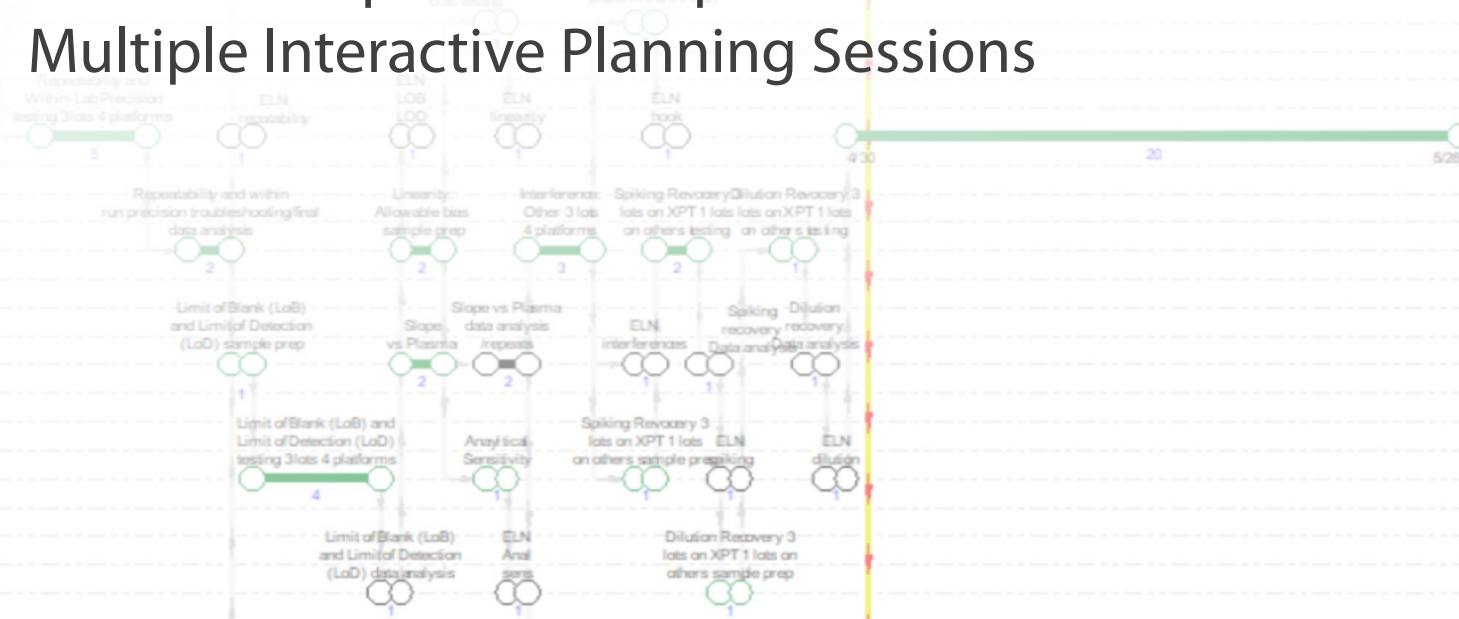


Leveraging NetPoint

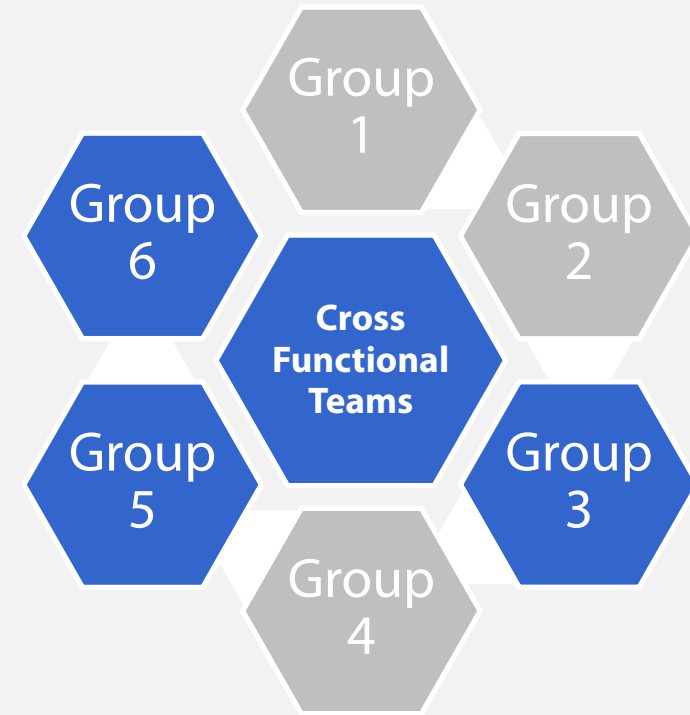
Phased Schedule Development

Developing Metrics

- Multiple workshops per phase
- 2 – 15 SME's per workshop
- Multiple Interactive Planning Sessions

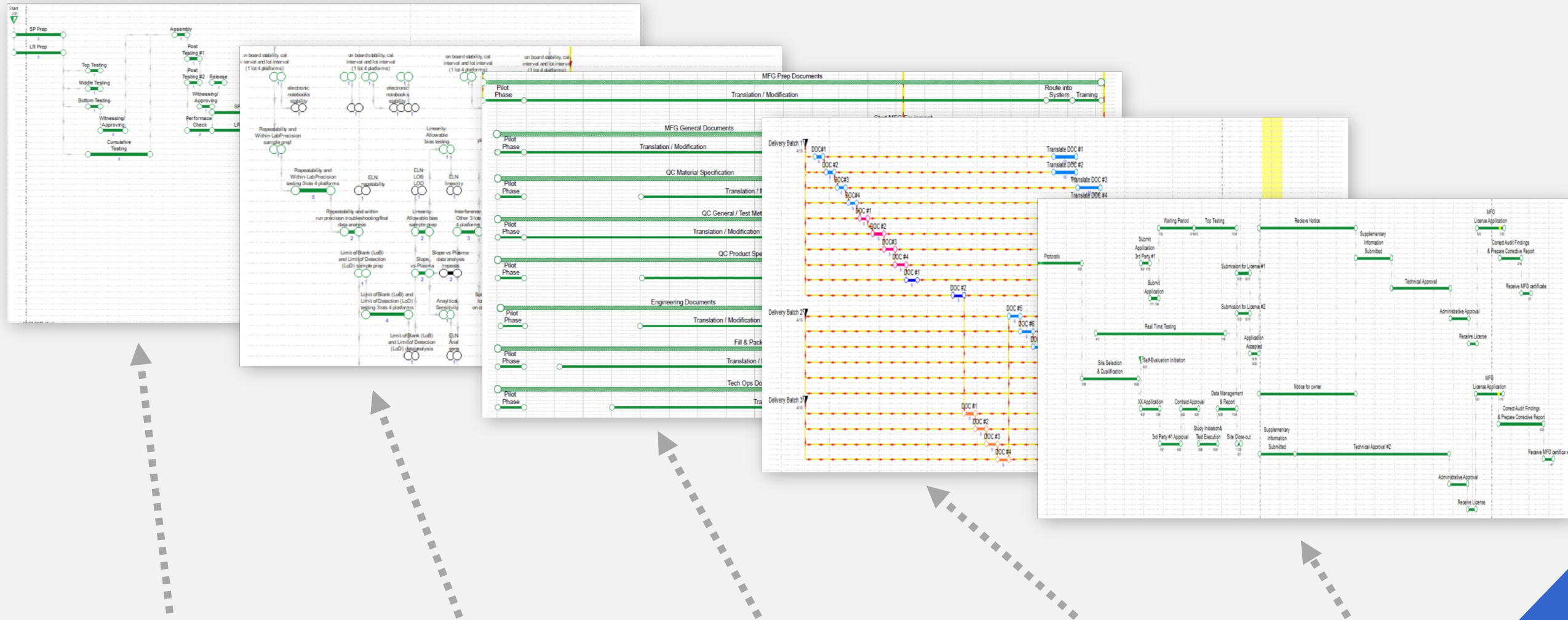


Cross Functional Team Collaboration

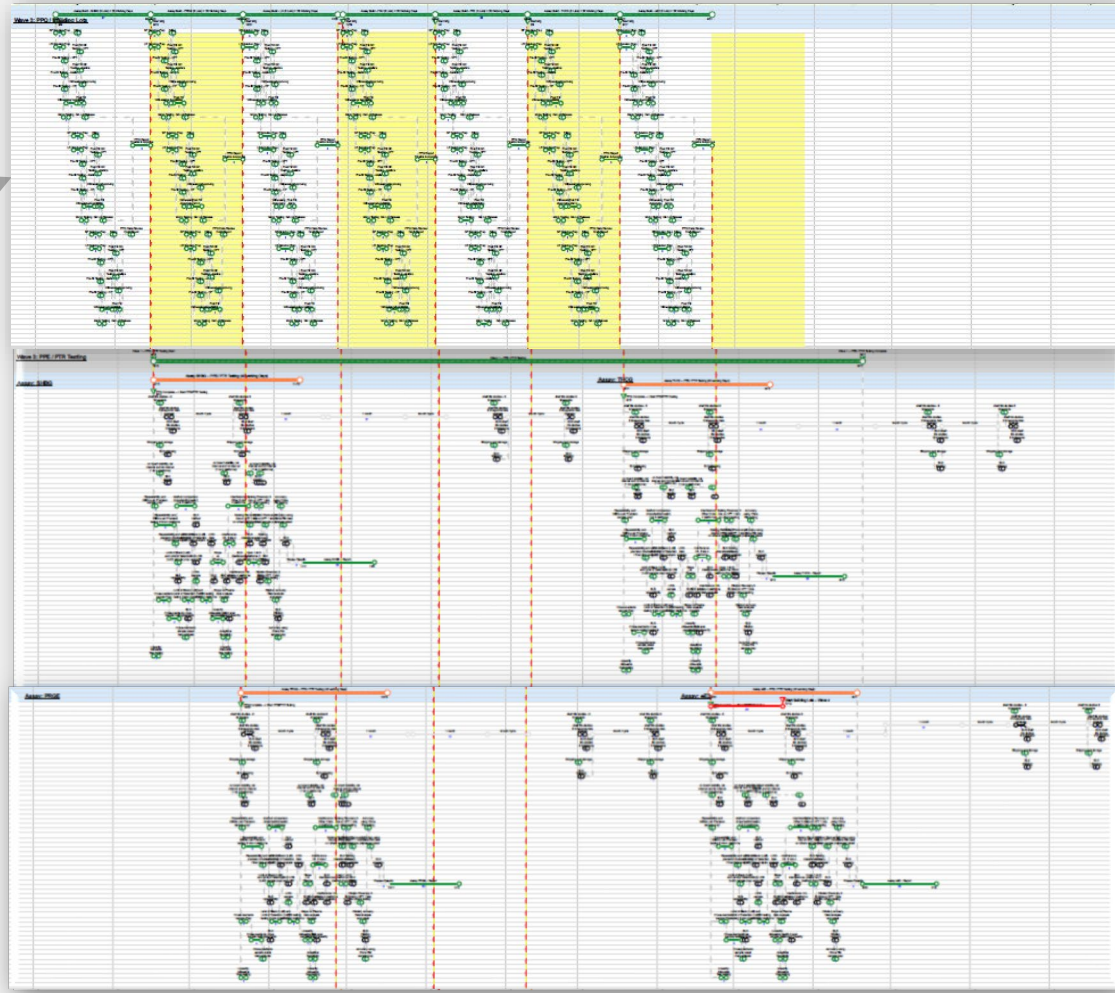


Leveraging NetPoint

Phased Schedule Development



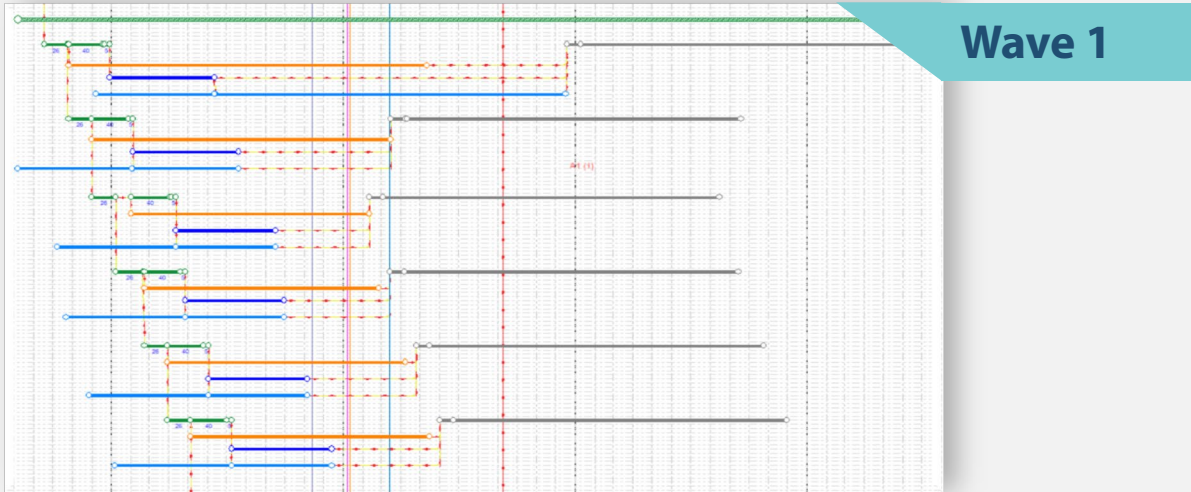
Putting It All Together



Identified relationships between product phases

- ✓ Adjusted logic as necessary
- ✓ Monitored resources

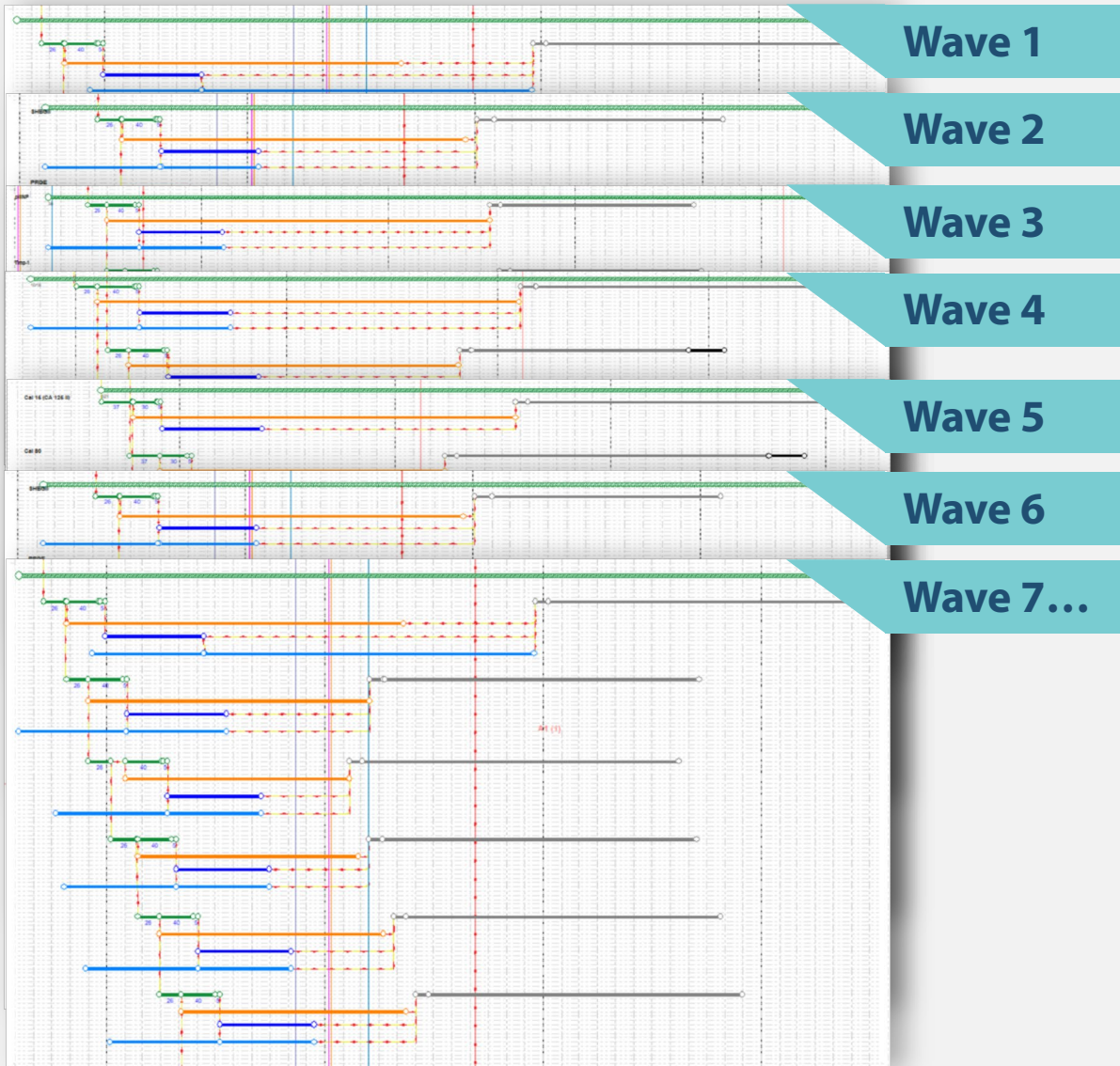
Putting It All Together



Identified relationships between Products → Single Wave Schedule

- ✓ Adjusted logic as necessary
- ✓ Monitored resources

Putting It All Together



Identified relationships between Products → Single Wave Schedule

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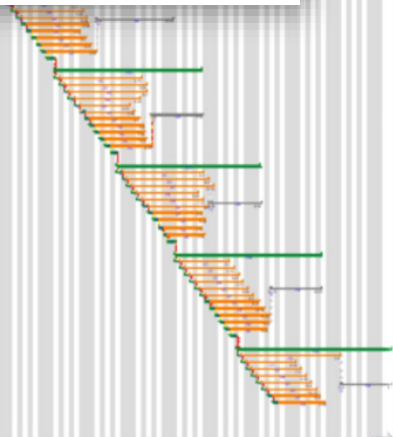
Identified relationships between Waves

- ✓ Adjusted logic as necessary
- ✓ Monitored resources
- ✓ **Created a complete Wave Transfer Plan**

Putting It All Together



- ✓ Review the Program as a whole
- ✓ Understand the Program goals & milestones
- ✓ Begin to Optimize



Identified relationships between Products → Single Wave Schedule

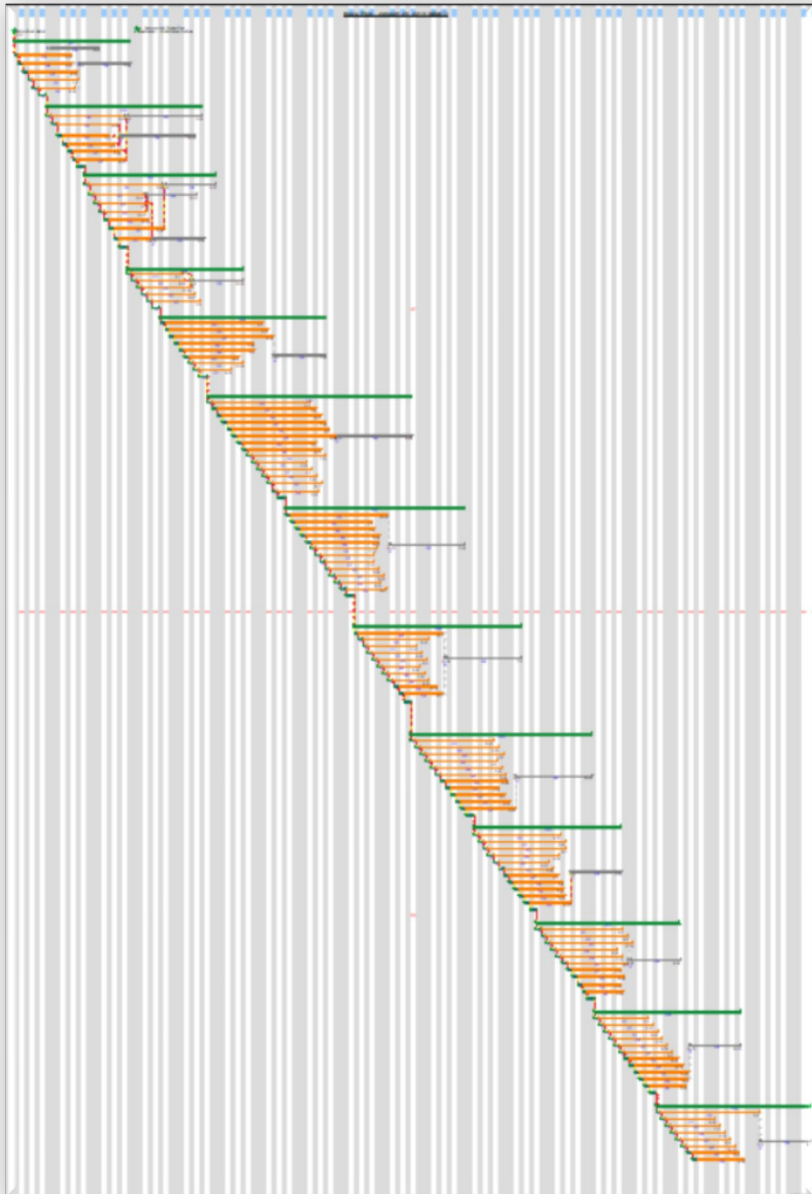
- ✓ Adjusted logic as necessary
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Identified relationships between Waves

- ✓ Adjusted logic as necessary
- ✓ Monitored resources
- ✓ Created a complete Wave Transfer Plan

Putting It All Together



Developing Metrics

of Activities

- 30 – 75 activities per phase
- 5 phases per product
- ~10 products per Wave
- ~10 total Waves

of NetPoint Files

- Detailed files for each phase (w/ resources)
- Created “templates” for product groupings
- 1 NP file per Wave

of Resources

- Approximately 65% Equipment & Labor
- Approximately 25% Labor Only



Wave Plan Optimization

Wave Plan Optimization

CONTINUOUS IMPROVEMENT

Evaluate/Define strategies to improve overall transferring plan while balancing project needs:

- ✓ Marketing
- ✓ Business / Revenue
- ✓ Manufacturing
- ✓ Sourcing
- ✓ Manpower
- ✓ Training
- ✓ Cost
- ✓ Schedule
- ✓ Risk exposures

01

Refine Product / Wave Order

Review proposed product order and provide recommendations to optimize overall timeline

02

Review Resource Assignments

Evaluate resource needs and identify bottle neck → propose strategies to overcome limitations

03

Conduct Schedule Risk Assessment

Evaluate impacts of schedule uncertainty to transfer plan duration / key project milestones using NetRisk

04

Risk Responses Planning, Control & Monitoring.

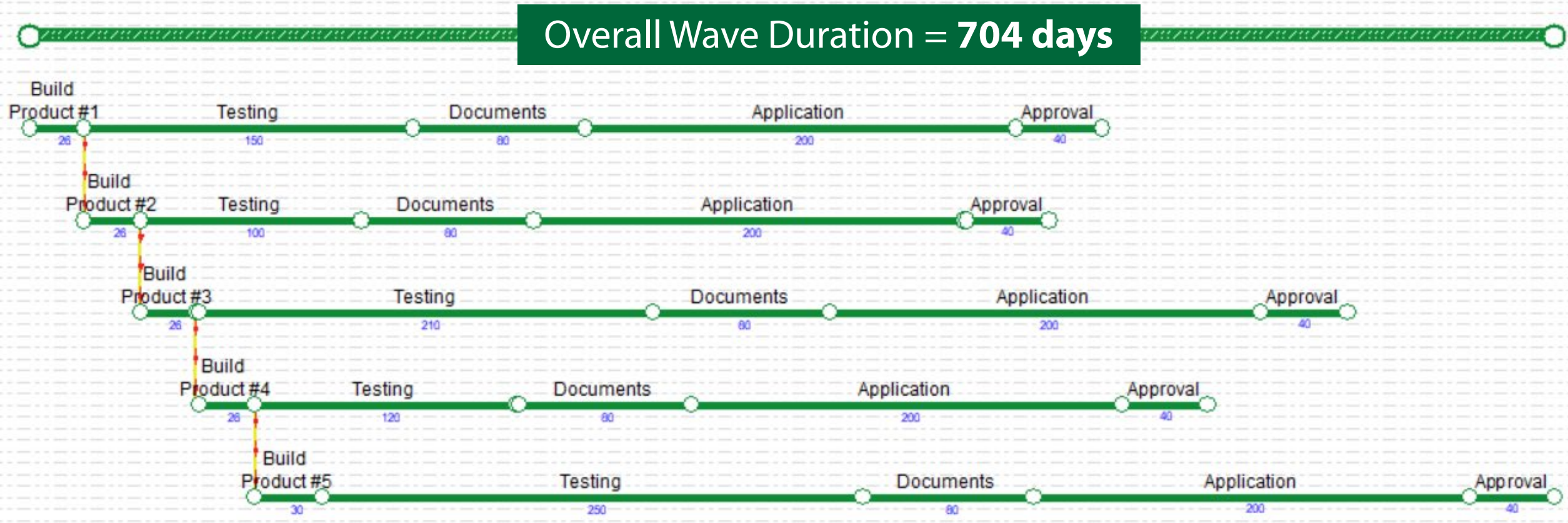
Develop risk response strategies to minimize threat impacts and maximize opportunities. Control and monitor effectiveness of plan

01

Refine Product Order

Order of the Product does affect the overall timeline

Overall Wave Duration = 704 days

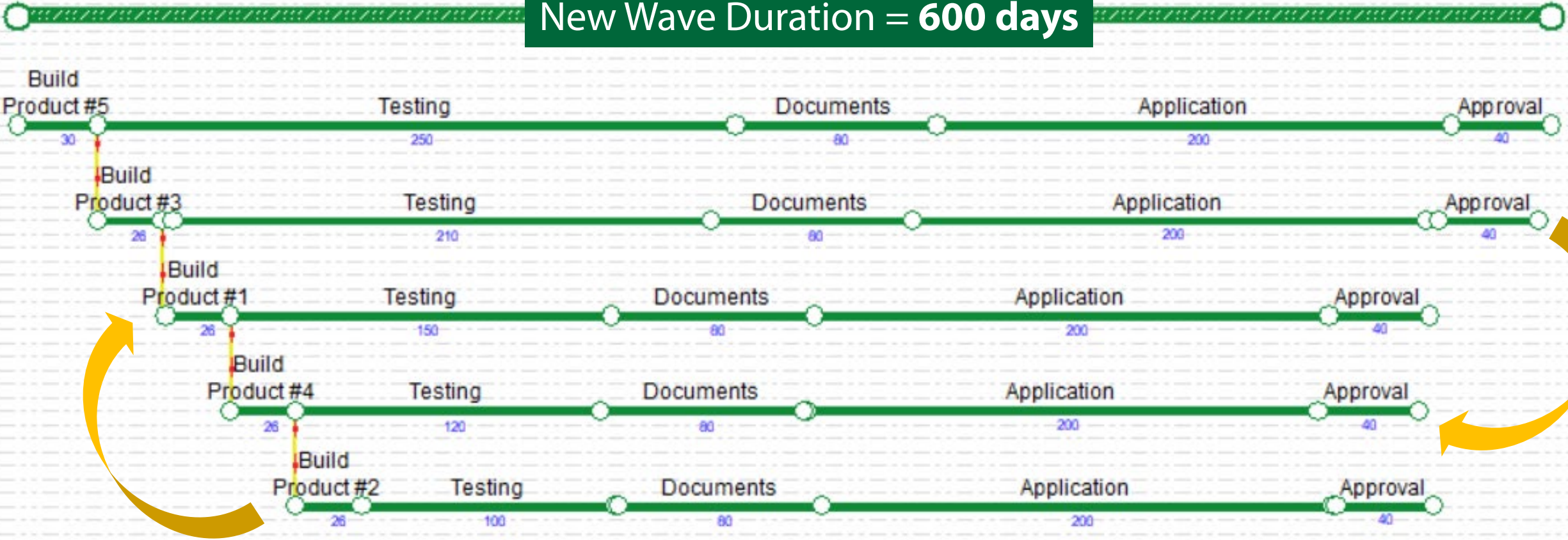


01

Refine Product Order

Order of the Product does affect the overall timeline

New Wave Duration = 600 days

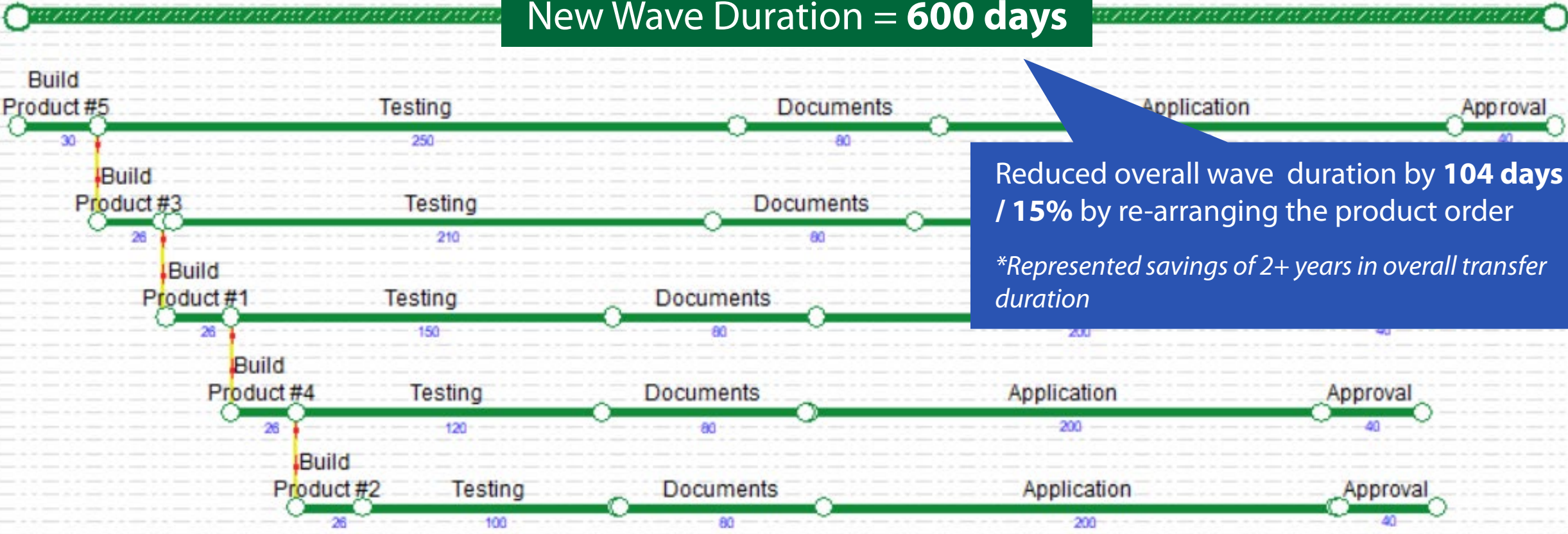


01

Refine Product Order

Order of the Product does affect the overall timeline

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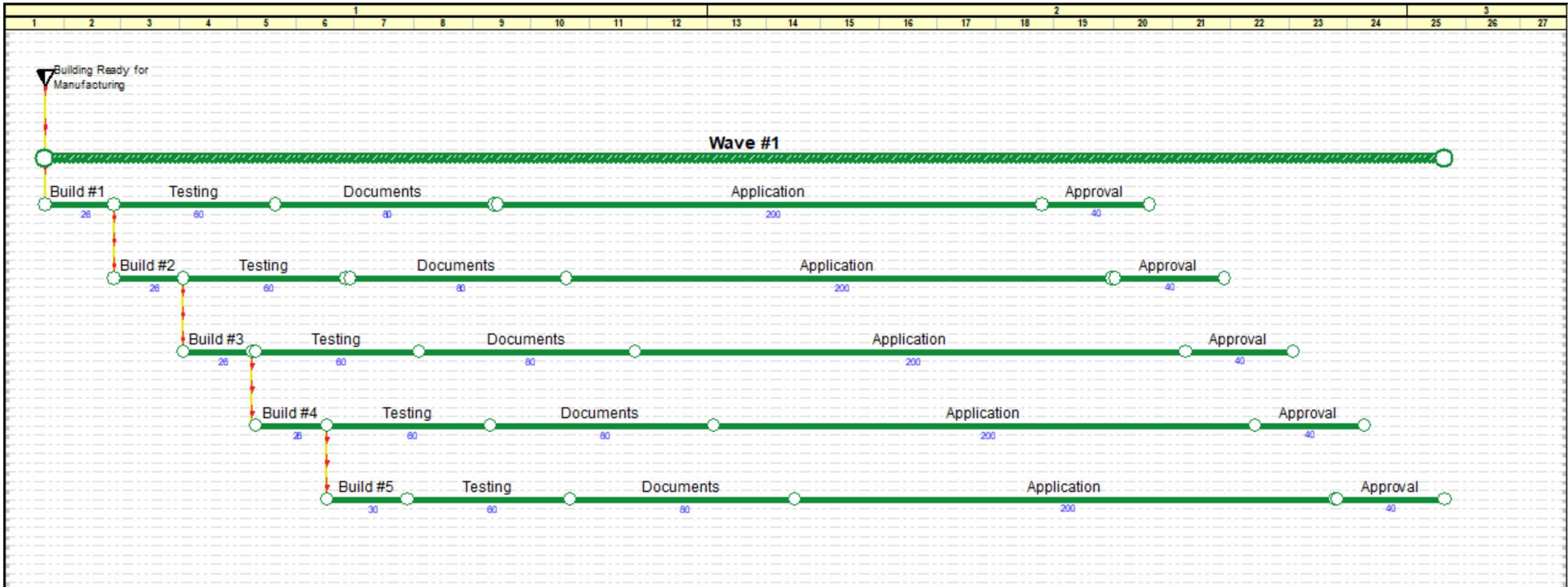


Reduced overall wave duration by **104 days / 15%** by re-arranging the product order
**Represented savings of 2+ years in overall transfer duration*

02

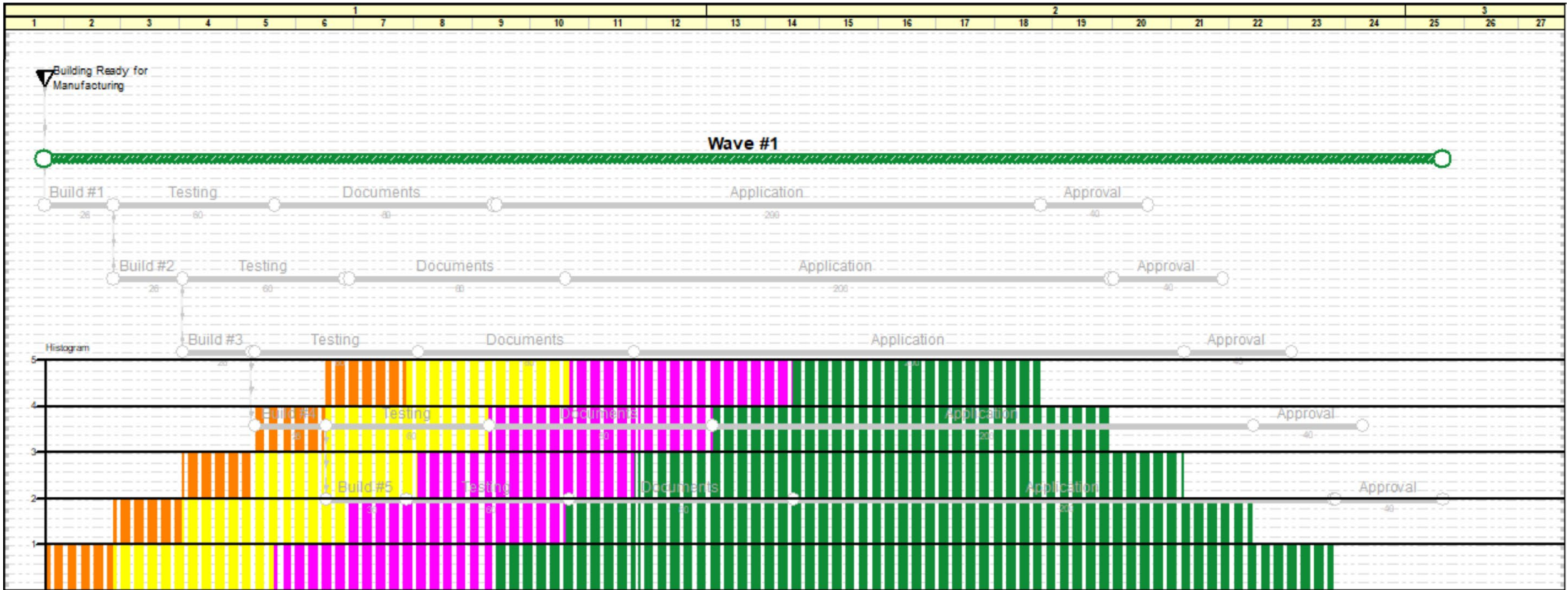
Review Resource Assignments

Equipment and Labor needed to support wave transfer → limiting factor



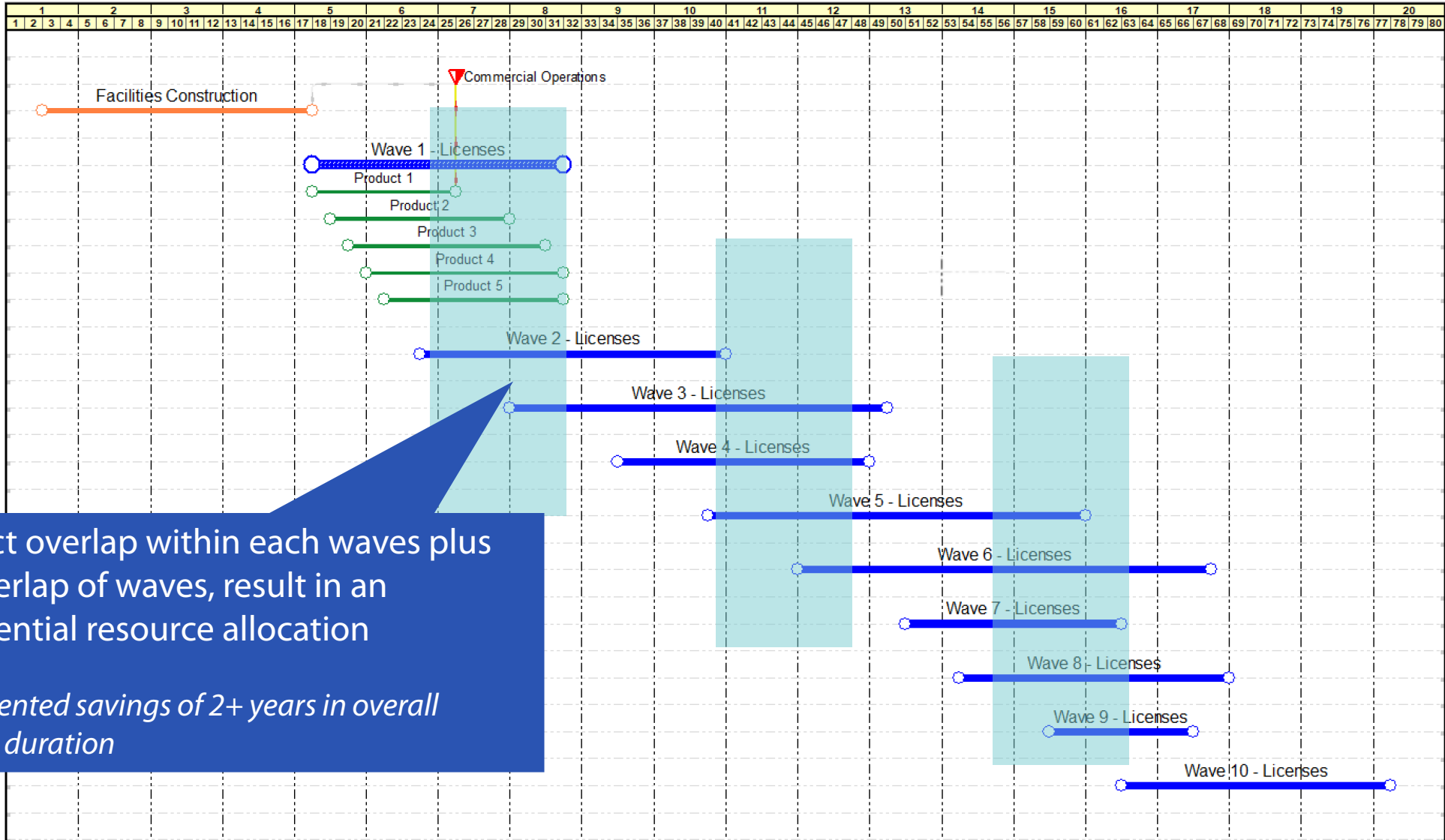
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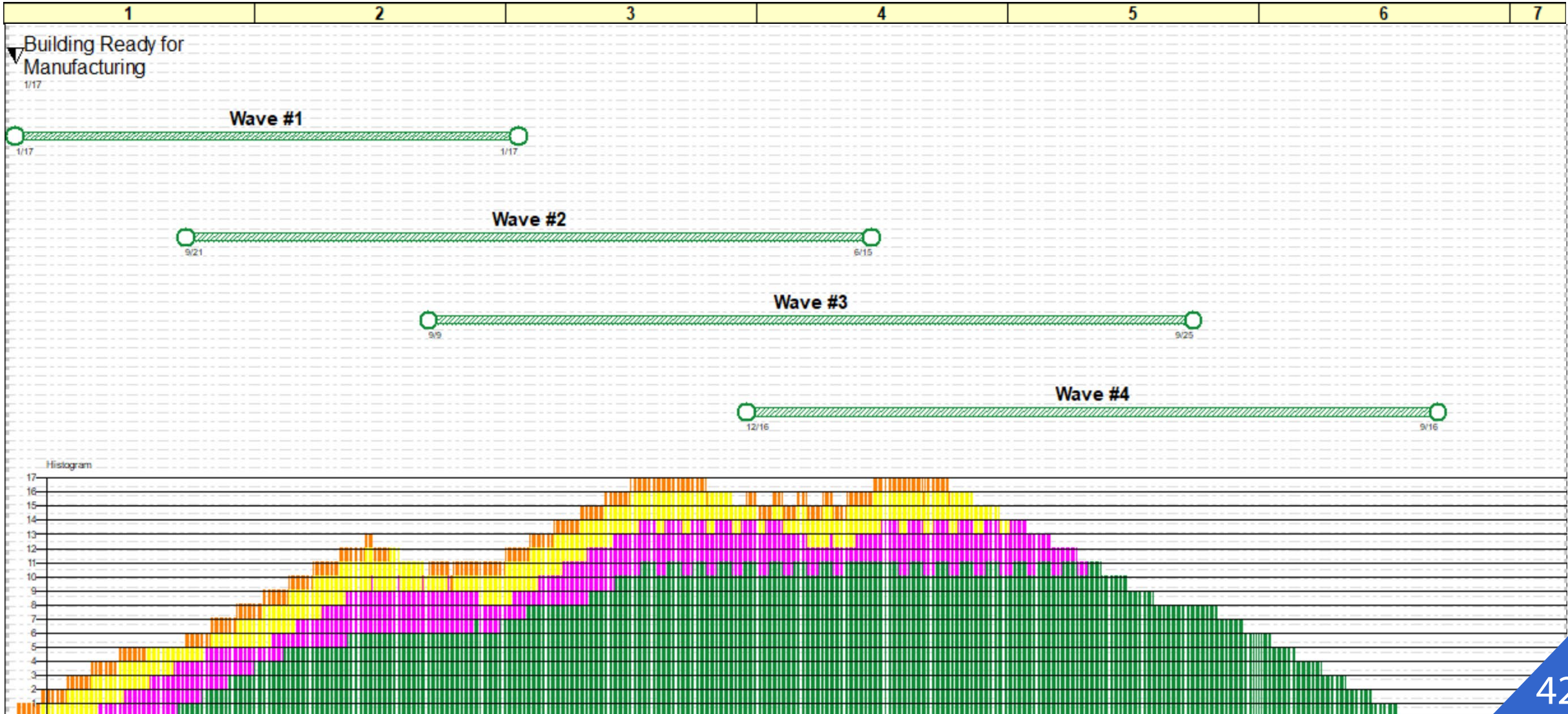


Product overlap within each waves plus the overlap of waves, result in an exponential resource allocation

**Represented savings of 2+ years in overall transfer duration*

Review Resource Assignments

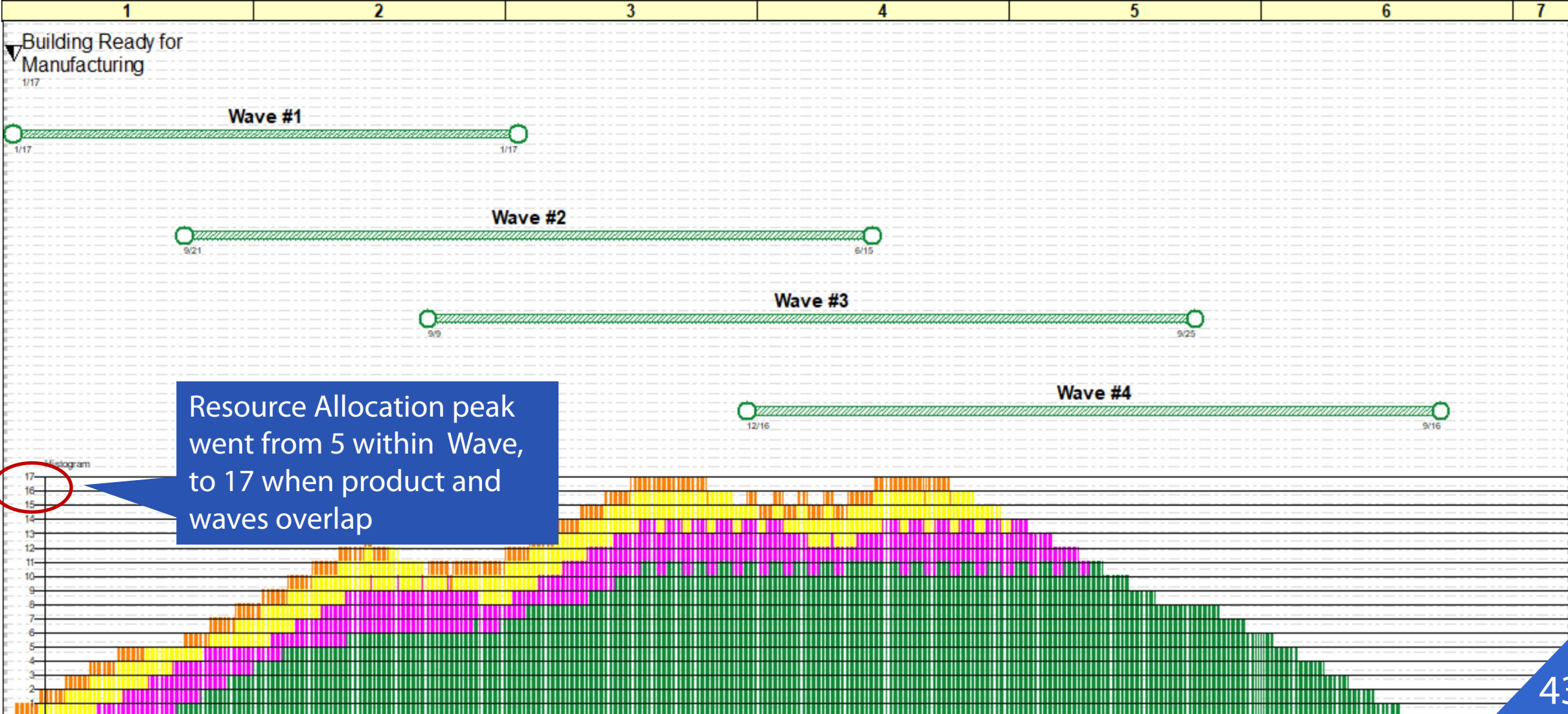
Equipment and Labor needed to support wave transfer → limiting factor



02

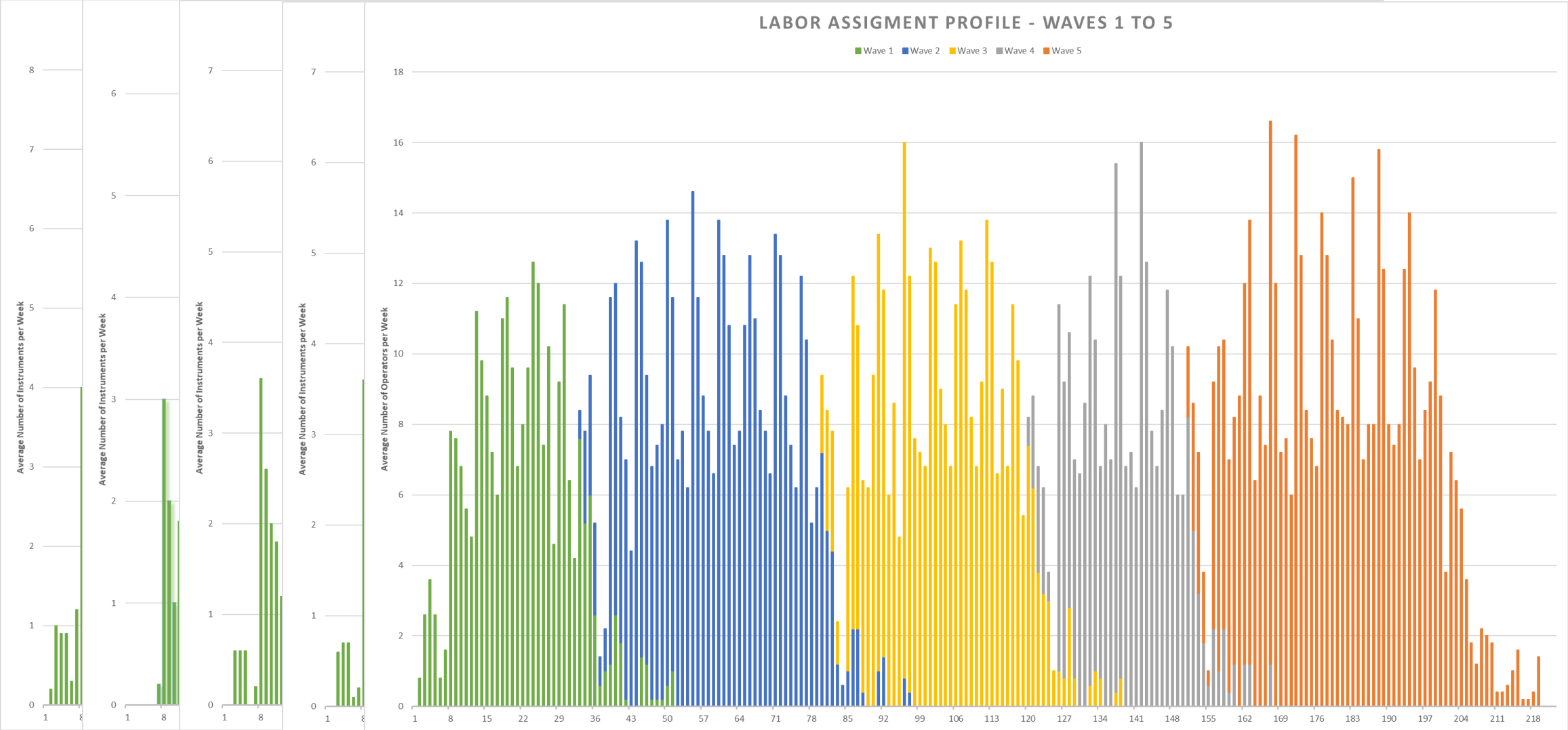
Review Resource Assignments

Equipment and Labor needed to support wave transfer → limiting factor



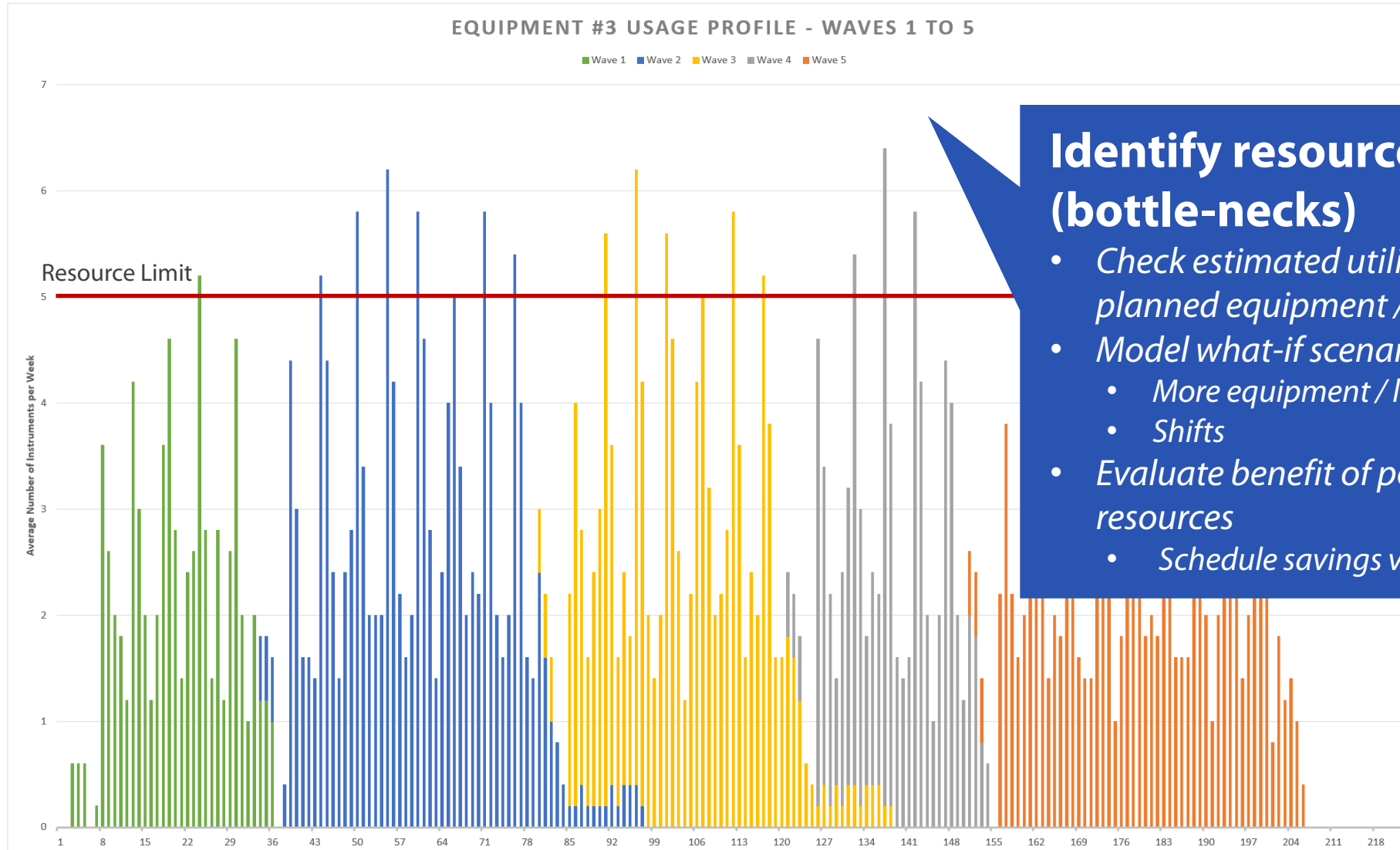
Review Resource Assignments

Created resource allocation charts for each equipment & operators



Review Resource Assignments

Created resource allocation charts for each equipment & operators



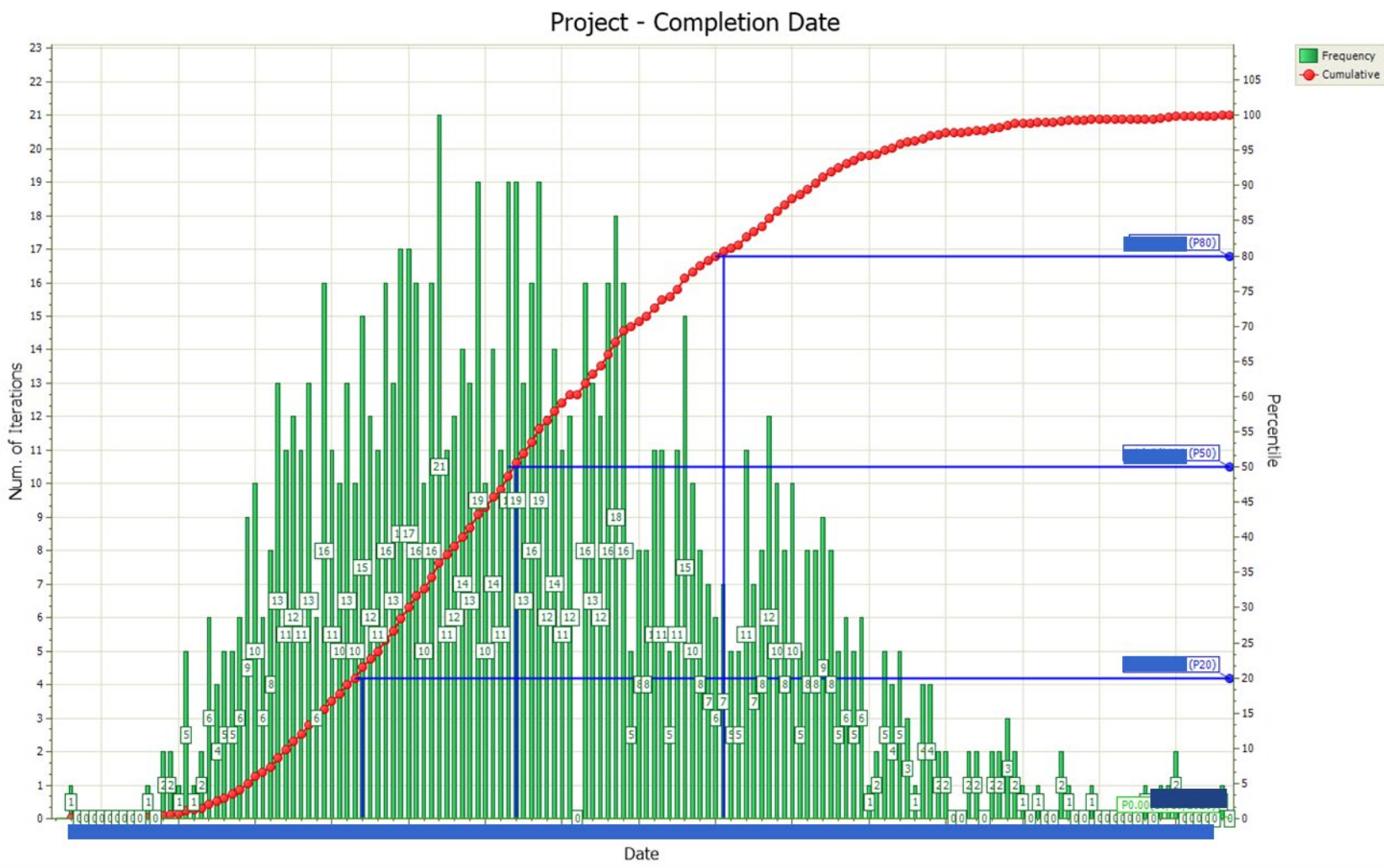
Identify resource limitations (bottle-necks)

- Check estimated utilization peaks vs. planned equipment / design
- Model what-if scenarios
 - More equipment / labor
 - Shifts
- Evaluate benefit of potential additional resources
 - Schedule savings vs Added Cost

03

Conduct Schedule Risk Assessment using NetRisk (on-going effort)

Factor Uncertainty → Risk Drivers & Duration Ranges



Benefits

- A** Evaluate impacts of variability in manufacturing and testing procedures.
- B** Understand compounded effect from product/wave prioritization and resource allocation, together with schedule uncertainty
- C** Visibility of Cruciality, Criticality, Priority Index and Sensitivity.
- D** Provide back-up data for decision making

Risk Response Planning, Control & Monitoring

(on-going effort)

Strategies to manage risks, mitigate threats and maximize opportunities



Risk Response Planning

Establish strategies to minimize threats and maximize opportunities impacts.

Opportunities

Exploit
Enhance
Share
Accept

Threats

Avoid
Transfer
Mitigate
Accept

Monitoring and Controlling

- Implement risk response plans, control and monitor status of identified risks
- Continue to identify and evaluate potential new risks impact
- Evaluate the effectiveness of the risk response planning



Decision Making



Project Need for Strategic Decisions

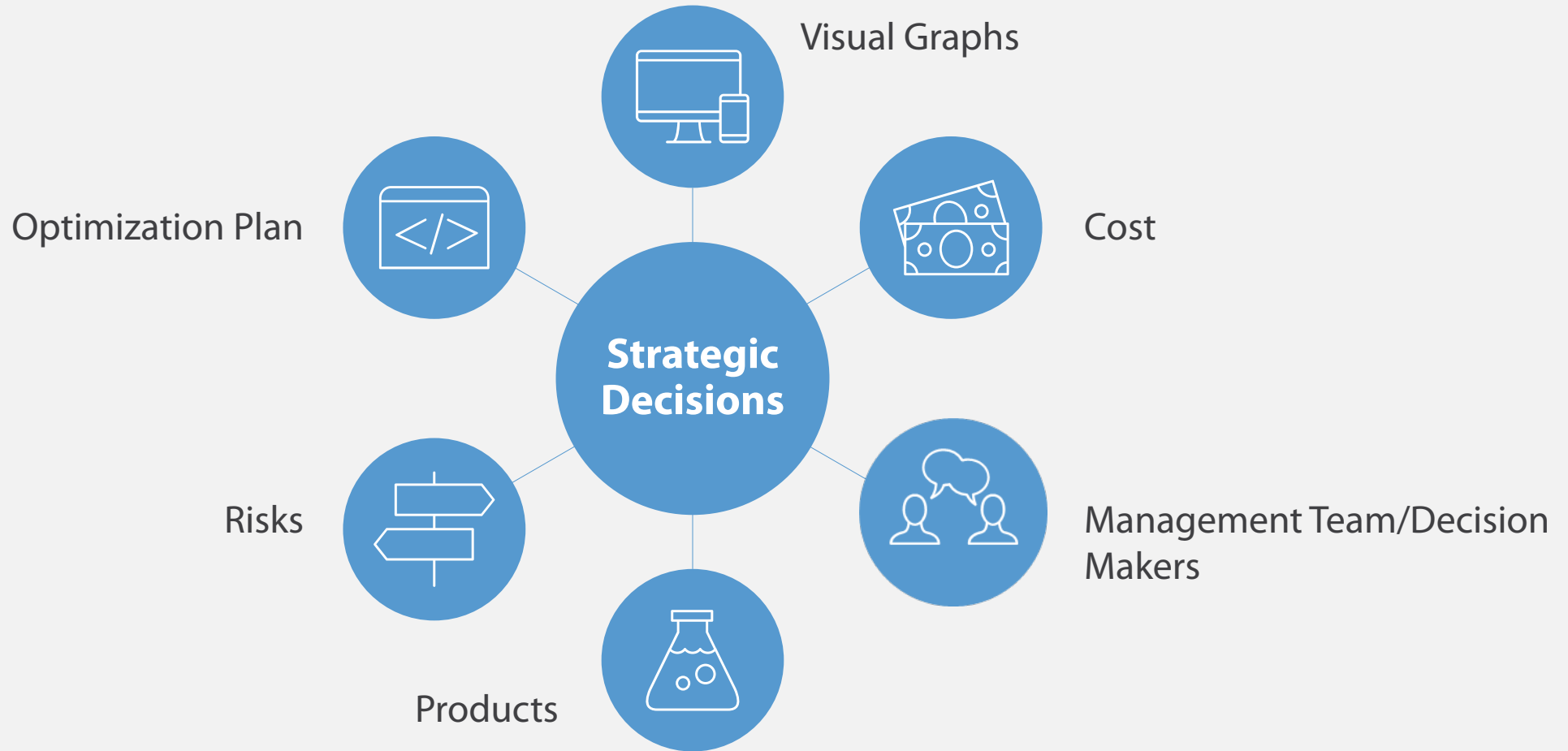
Strategic understanding, thinking, and optimization are critical to strategic decision making.

To successfully transfer products globally to a new manufacturing facility, we must make time for these activities.

Optimization Requirements

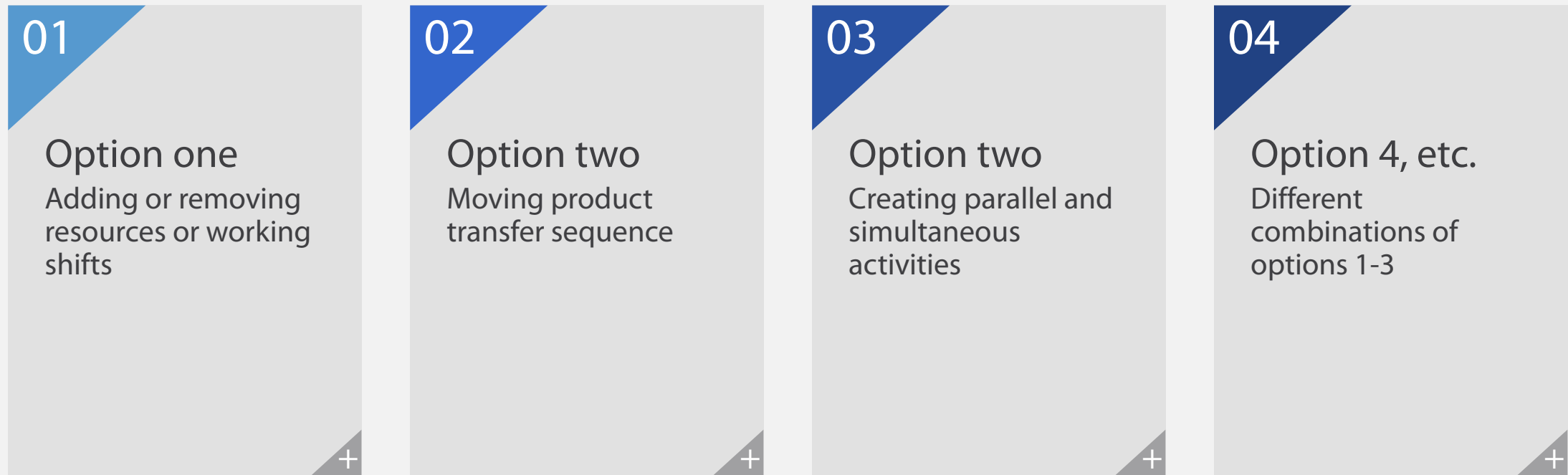


Decisions, Decisions



Options & Optimization

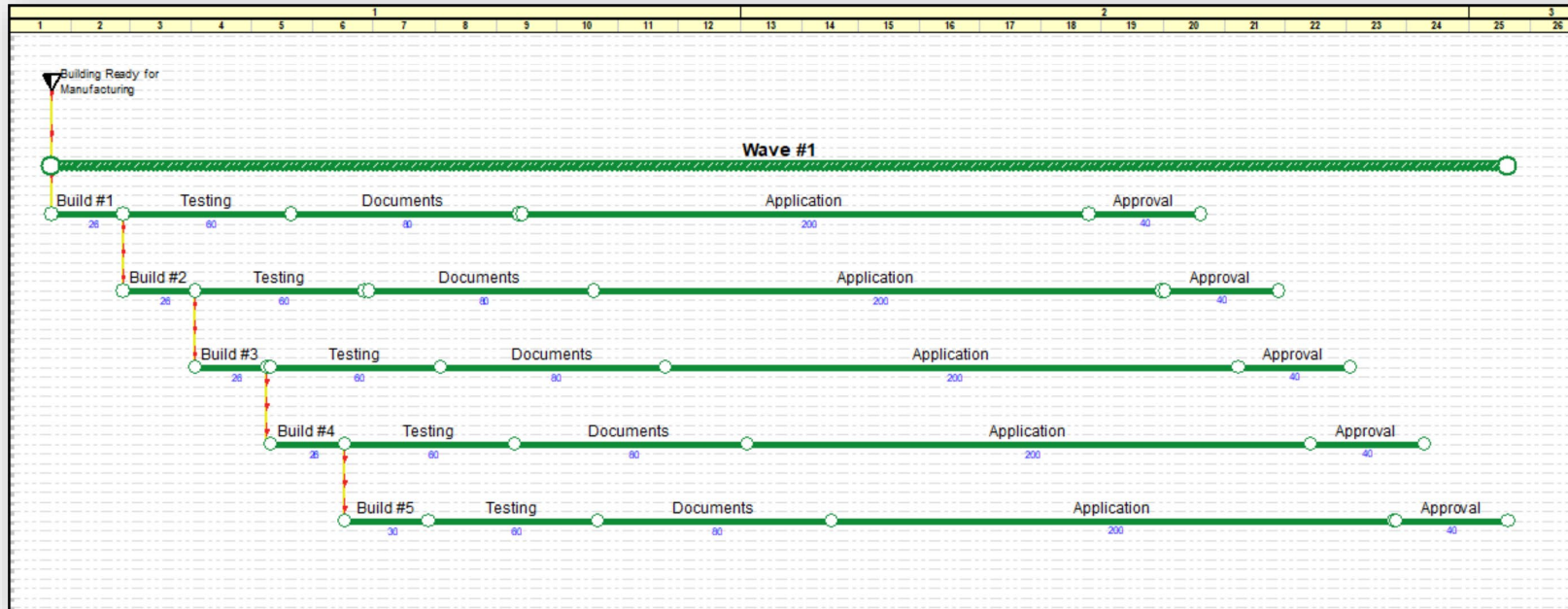
With understanding the business needs and process, strategic options can be developed in NetPoint to **optimize** schedule and cost:



Product Availability Projections

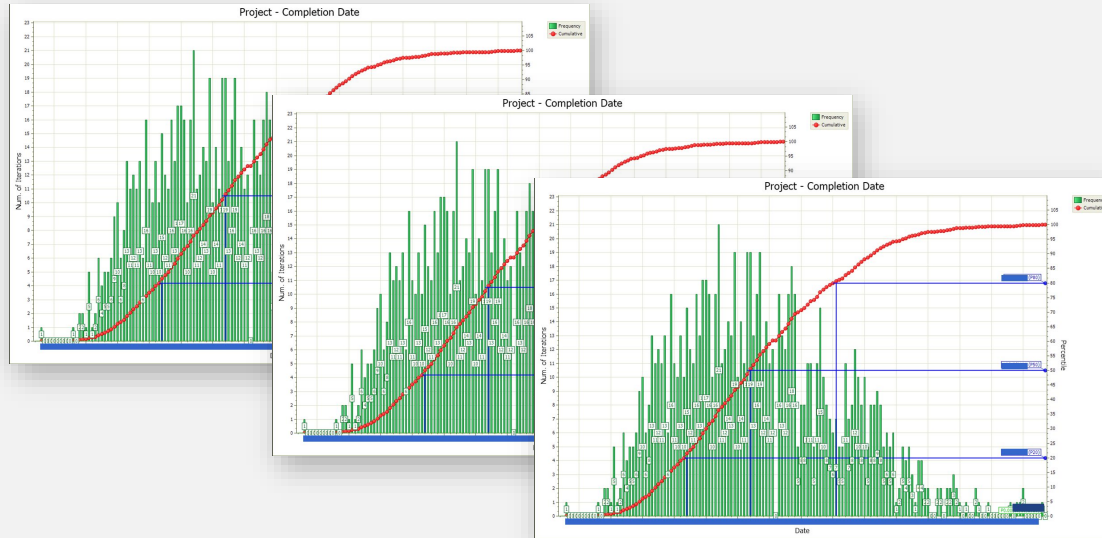
Adjust Business Case projection based on probabilistic schedule

- A Deterministic completion date for each product



Product Availability Projections

Adjust Business Case projection based on probabilistic schedule

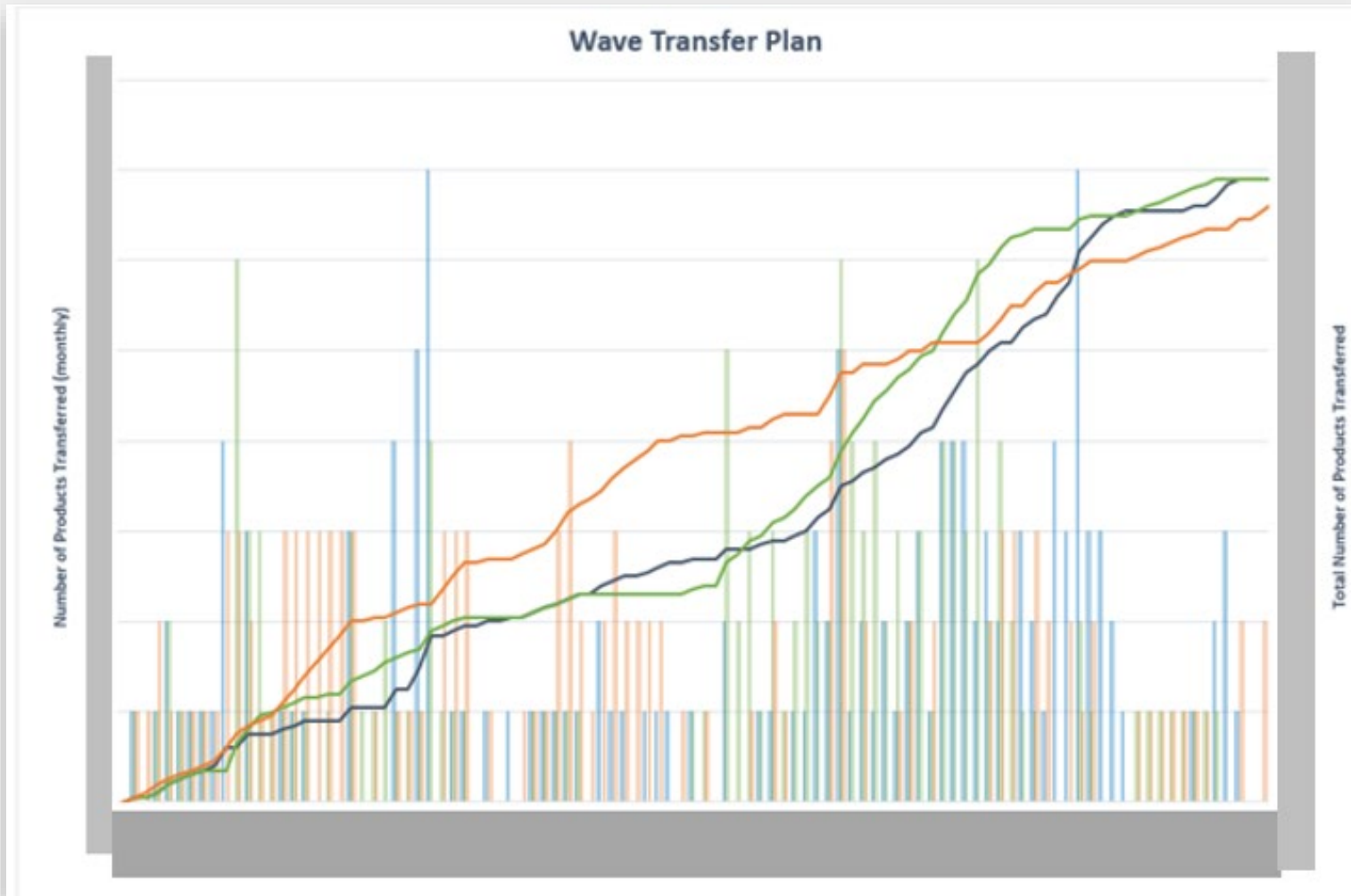


- A Deterministic completion date for each product
- B Probabilistic completion date for each product → define confidence level (P20/P50/P80)

Product	Deterministic	Probabilistic		
	Completion Date	P20	P50	P80
Product #1				
Product #2				
Product #3				
Product #4				
Product #5				
Product #6				
Product #7				
Product #8				
Product #9				
Product #10				

Product Availability Projections

Adjust Business Case projection based on probabilistic schedule



- A Deterministic completion date for each product
- B Probabilistic completion date for each product → define confidence level (P20/P50/P80)
- C **Product Availability Projections**
 - Volume projections
 - Revenue projections
 - Marketing Plan
 - Business Case
 - Staff Planning
 - Sourcing Plan

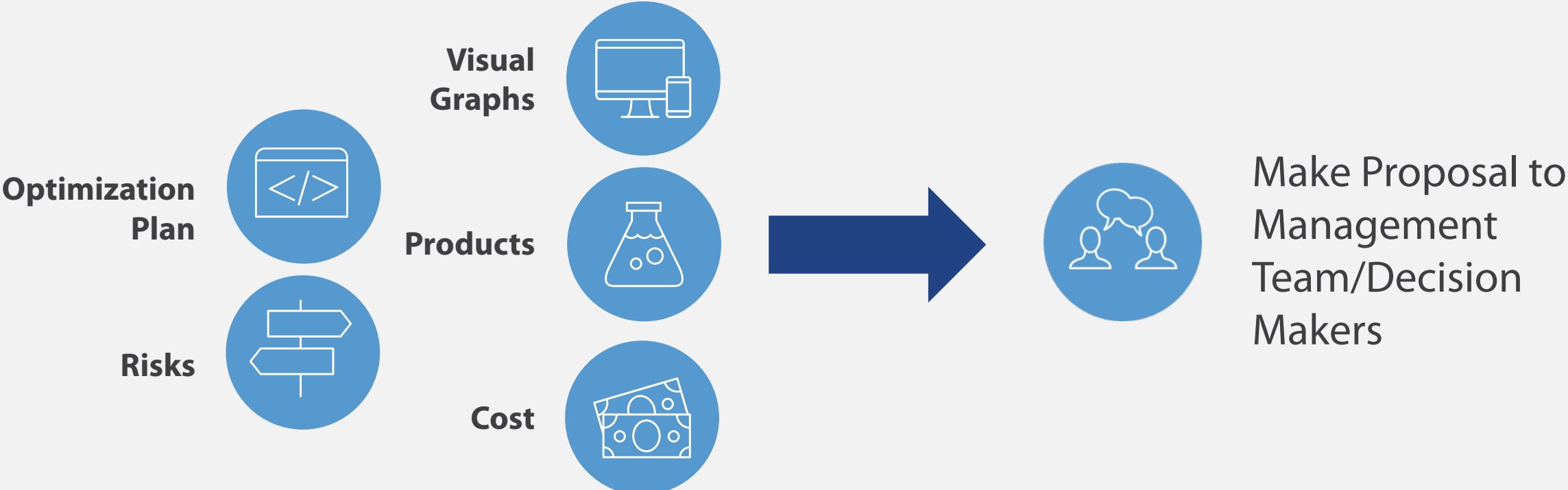
Determination of Benefit and Cost

Perform a cost benefit analysis for each product

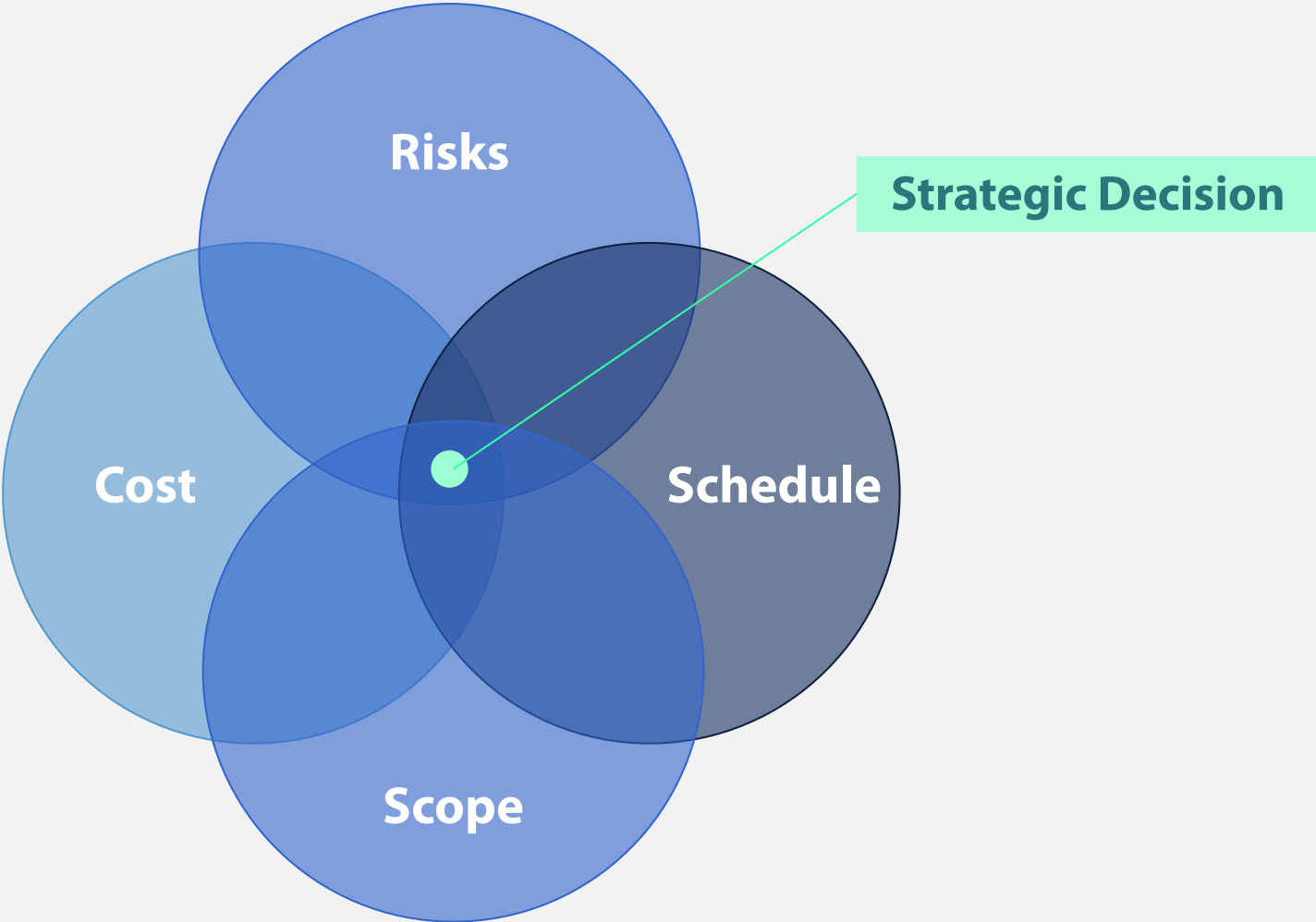
Product	Benefit				Cost			Total Benefit-Cost =	
	Revenue	Qty Shipped		Total Benefit	Total Benefit	SPC	Class		Total Cost
		FY18	Q1 FY19						
A	\$\$\$\$	4	4	8	16	1	2	3	13
B	\$	5	5	10	20	1	2	3	17
C	\$\$	4	4	8	16	1	2	3	13
D	\$	5	5	10	20	1	2	3	17
E	\$\$\$\$\$\$	4	3	7	14	2	2	4	10
F	\$\$	4	4	8	16	1	2	3	13
G	-	5	5	10	20	1	2	3	17
H	\$\$\$	5	4	9	18	4	2	6	12
I	\$\$\$	5	5	10	20	1	2	3	17
J	\$	4	4	8	16	1	2	3	13

- A Calculating Total Benefit based on Revenue and Product Shipped
- B Calculating Total Cost based on SPC and external factors
- C Calculating Total Benefit-Cost to apply to optimizations

Time to Make Decisions



Strategic Decision Made





Conclusions

Conclusions

NetPoint is a tool used by the team to create reliable execution plans.



Conclusions

NetPoint is a tool to communicate strategy and drive collaboration.



Conclusions

NetPoint is a tool to communicate strategy and drive collaboration.

Strategic Plans

- Executive Leadership
- Investment Committee
- Business Unit Leadership
- Project Leadership

Tactical Plans

- Quality Control and Technical Operations
- International Operations
- Procurement and Logistics support team
- Design and Construction team

Q & A Time

Thank you – Any Questions?





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DENVER, CO | APRIL 4 & 5, 2019

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